

nexetic

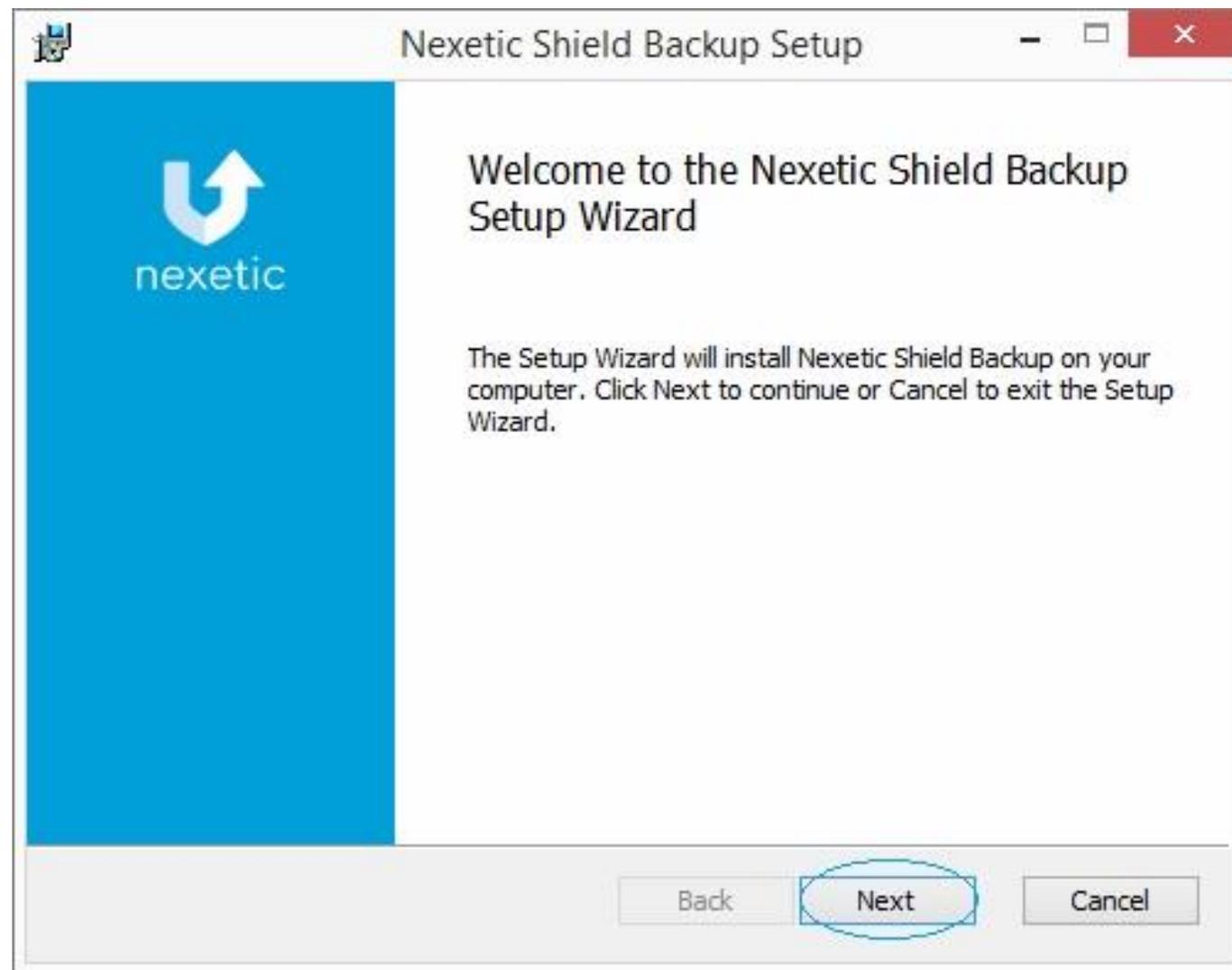
# Nexetic Shield Backup Client Getting started

# Installing the Client software

New end users are created via Control Panel by their vendor. The new user will receive his/her user data via email:

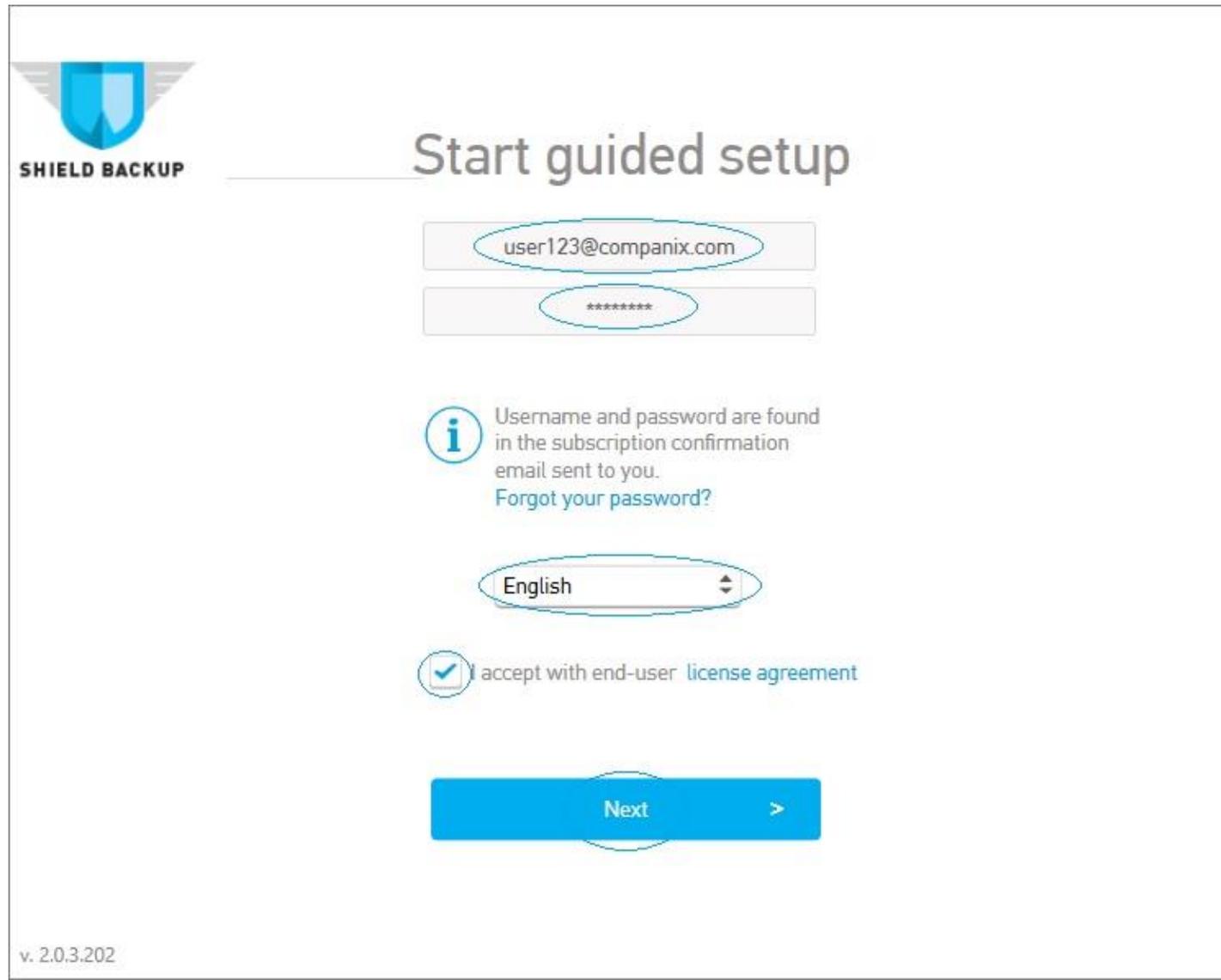
- Download link for both [PC](#) and [Mac](#) version of the program
- User id, and password for one time use

Installing the software is easy – just click the download link. Save the installation package on your desktop and start the installation.



# Setting up the Client

- Once installation is completed, guided setup will start. Type your user name and password from the invitation email that was sent to you before.
- Choose your language – the options are English, French, Swedish, Finnish, and Russian.
- Accept the end-user license agreement.



The screenshot shows the 'Start guided setup' screen for SHIELD BACKUP. It features a logo in the top left, a title, and several input fields. The first field contains the email 'user123@companix.com' and the second contains a masked password '\*\*\*\*\*'. Below these is an information icon with a note: 'Username and password are found in the subscription confirmation email sent to you. Forgot your password?'. A language dropdown menu is set to 'English'. At the bottom, there is a checked checkbox for 'accept with end-user license agreement' and a large blue 'Next >' button.

**SHIELD BACKUP**

## Start guided setup

user123@companix.com

\*\*\*\*\*

**i** Username and password are found in the subscription confirmation email sent to you.  
[Forgot your password?](#)

English

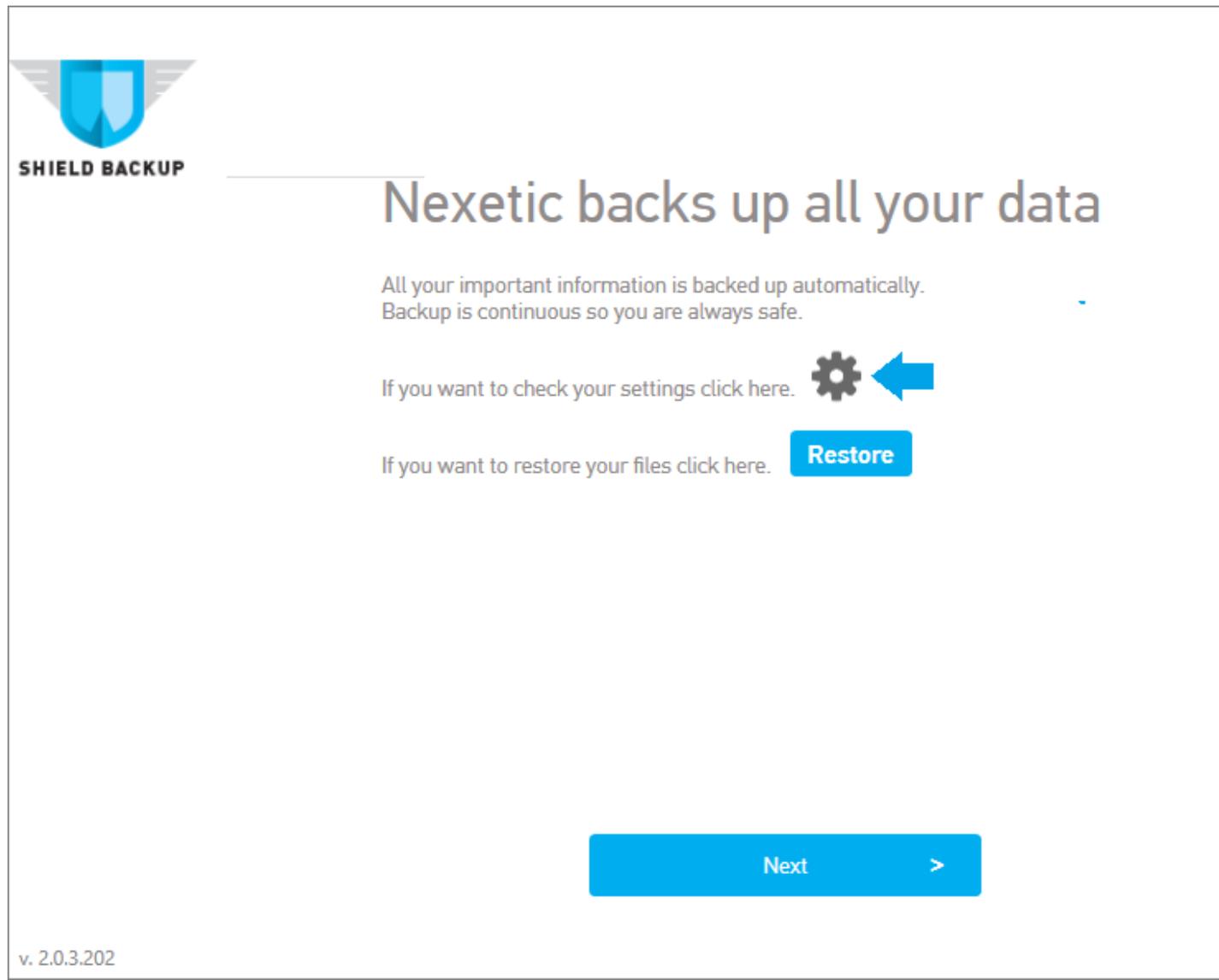
accept with end-user [license agreement](#)

Next >

v. 2.0.3.202

# Setting up the Client

- By default, all your data will be backed up
- System folders, program files and certain file types might have been excluded from the backup by your Vendor
- You can exclude more folders or file types by clicking the gear wheel
  - Only allowed for users with full access rights



The screenshot shows the 'SHIELD BACKUP' interface. At the top left is the 'SHIELD BACKUP' logo. The main heading reads 'Nexetic backs up all your data'. Below this, a message states: 'All your important information is backed up automatically. Backup is continuous so you are always safe.' There are two interactive elements: a gear icon with a blue arrow pointing to it, and a blue button labeled 'Restore'. At the bottom right, there is a large blue button labeled 'Next >'. The version number 'v. 2.0.3.202' is visible in the bottom left corner.

SHIELD BACKUP

## Nexetic backs up all your data

All your important information is backed up automatically.  
Backup is continuous so you are always safe.

If you want to check your settings click here.  

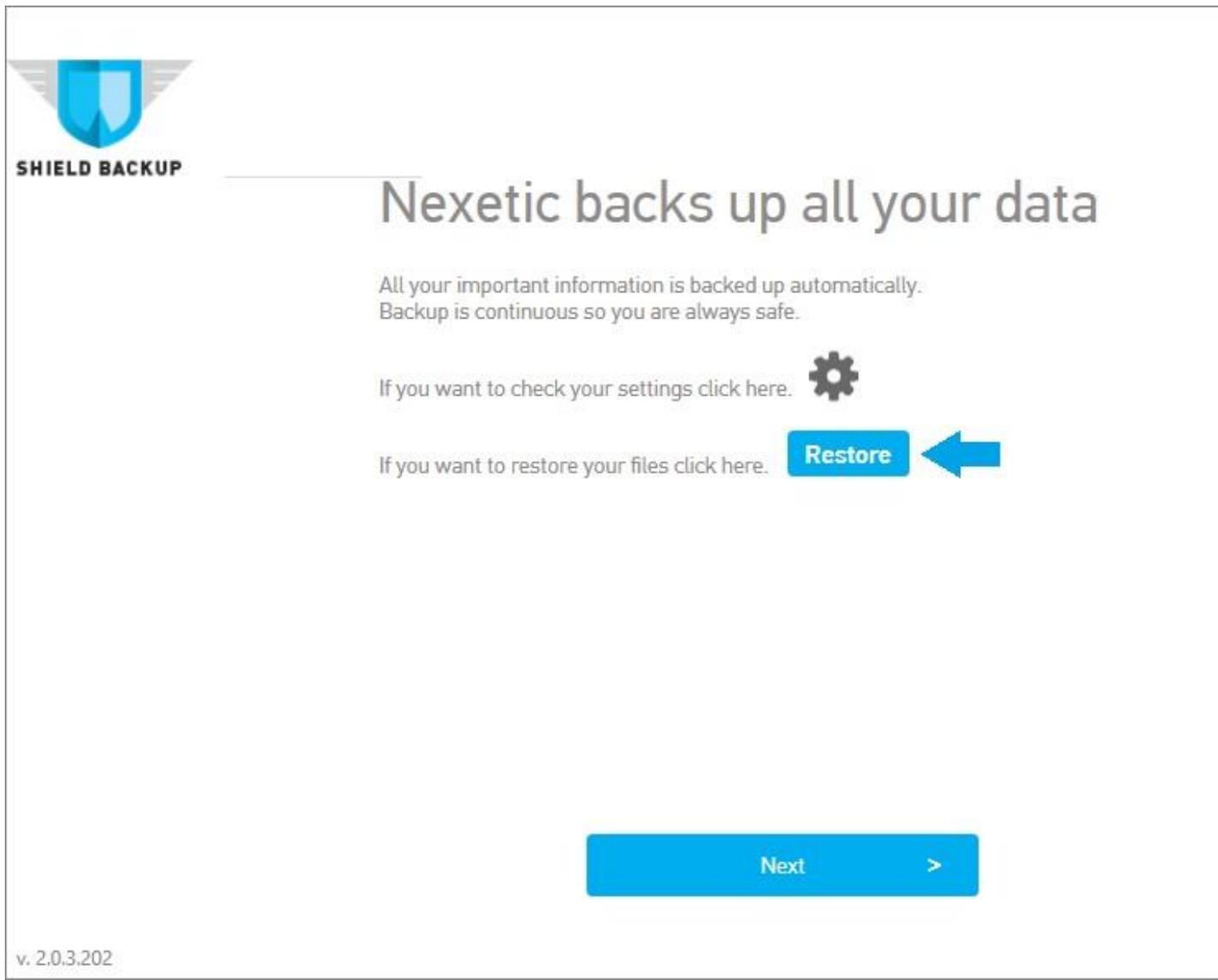
If you want to restore your files click here. [Restore](#)

[Next >](#)

v. 2.0.3.202

# Setting up the Client

- If you are installing the Client on your new laptop and want to restore the data from your old laptop, it is recommended to do it now.
- Click [Restore](#) and select the restoration options of your choice
- NOTE: If you don't restore data from your old computer at this point, the data will be available for restoration for no more than 30 days. To restore it, open Restore window and tick the box [Restore deleted files and folders](#) as part of your restoration choices.



**SHIELD BACKUP**

## Nexetic backs up all your data

All your important information is backed up automatically.  
Backup is continuous so you are always safe.

If you want to check your settings click here. 

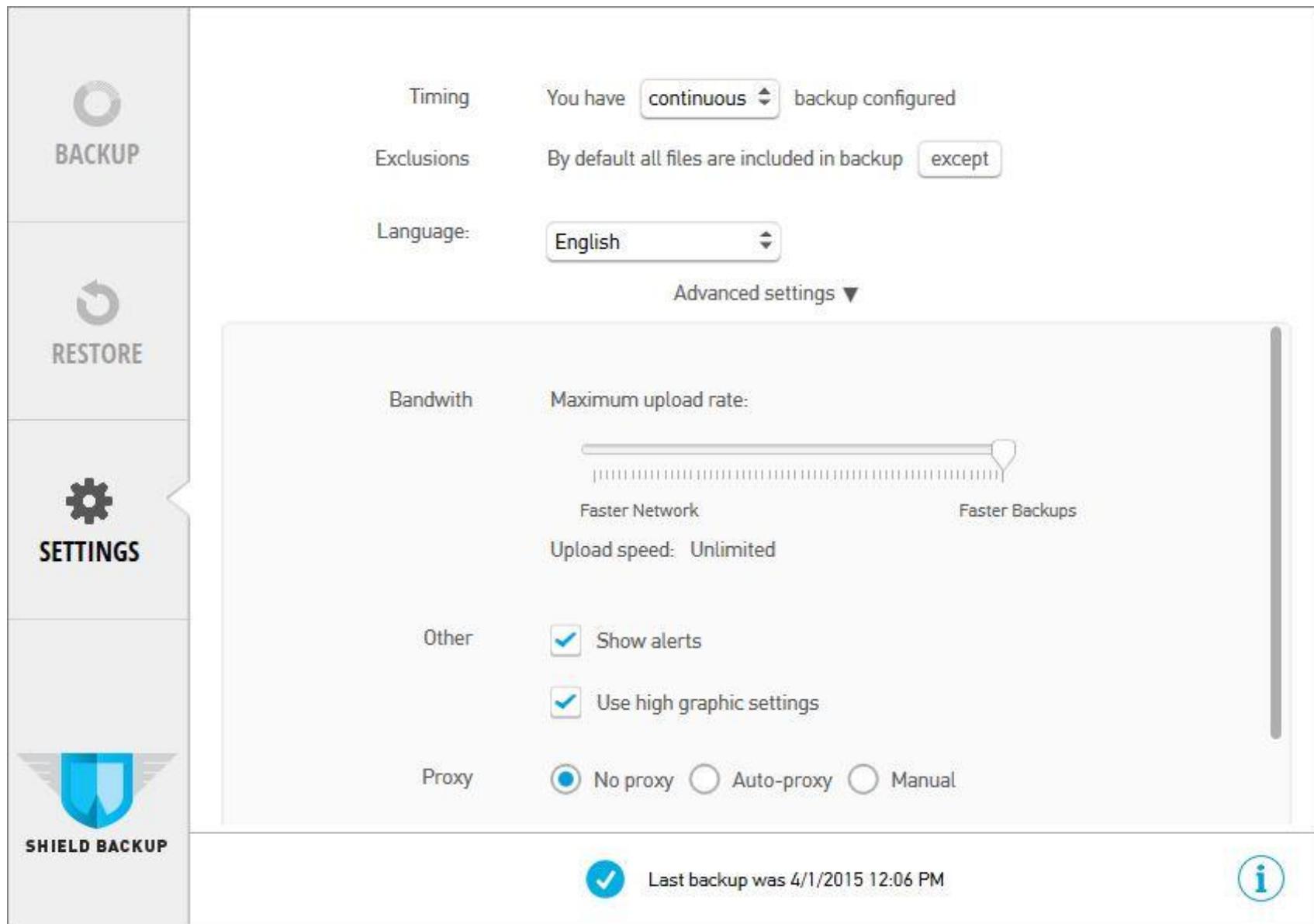
If you want to restore your files click here. [Restore](#) 

[Next >](#)

v. 2.0.3.202

# Client Settings

- In **Settings** users with full access rights can change all the settings in their backup client
- Users with no access rights can only change the language of their client
- User rights have been set by your Vendor / Support



The screenshot displays the 'Settings' page of the Nexetic client. On the left is a vertical sidebar with four main sections: 'BACKUP' (with a circular arrow icon), 'RESTORE' (with a circular arrow icon), 'SETTINGS' (with a gear icon and highlighted), and 'SHIELD BACKUP' (with a shield icon). The main content area is divided into several sections:

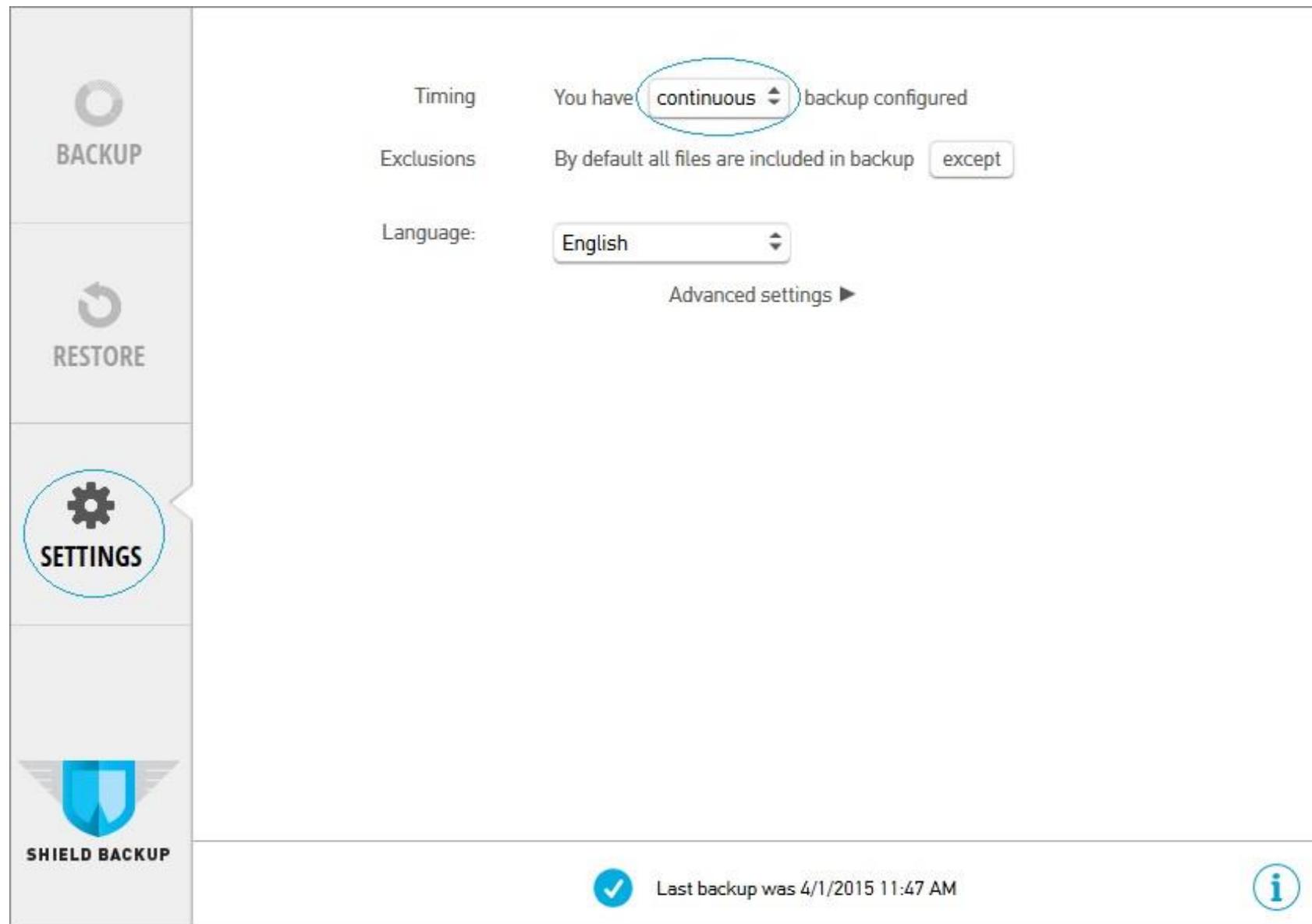
- Timing:** You have **continuous** backup configured.
- Exclusions:** By default all files are included in backup **except**.
- Language:** **English** (dropdown menu).
- Advanced settings:** A dropdown arrow.
- Bandwidth:** Maximum upload rate: A slider ranging from 'Faster Network' to 'Faster Backups'. Below the slider, it says 'Upload speed: Unlimited'.
- Other:**  Show alerts,  Use high graphic settings.
- Proxy:**  No proxy,  Auto-proxy,  Manual.

At the bottom of the interface, there is a status bar showing a checkmark icon and the text 'Last backup was 4/1/2015 12:06 PM', along with an information icon on the right.

# Client Settings

## Timing:

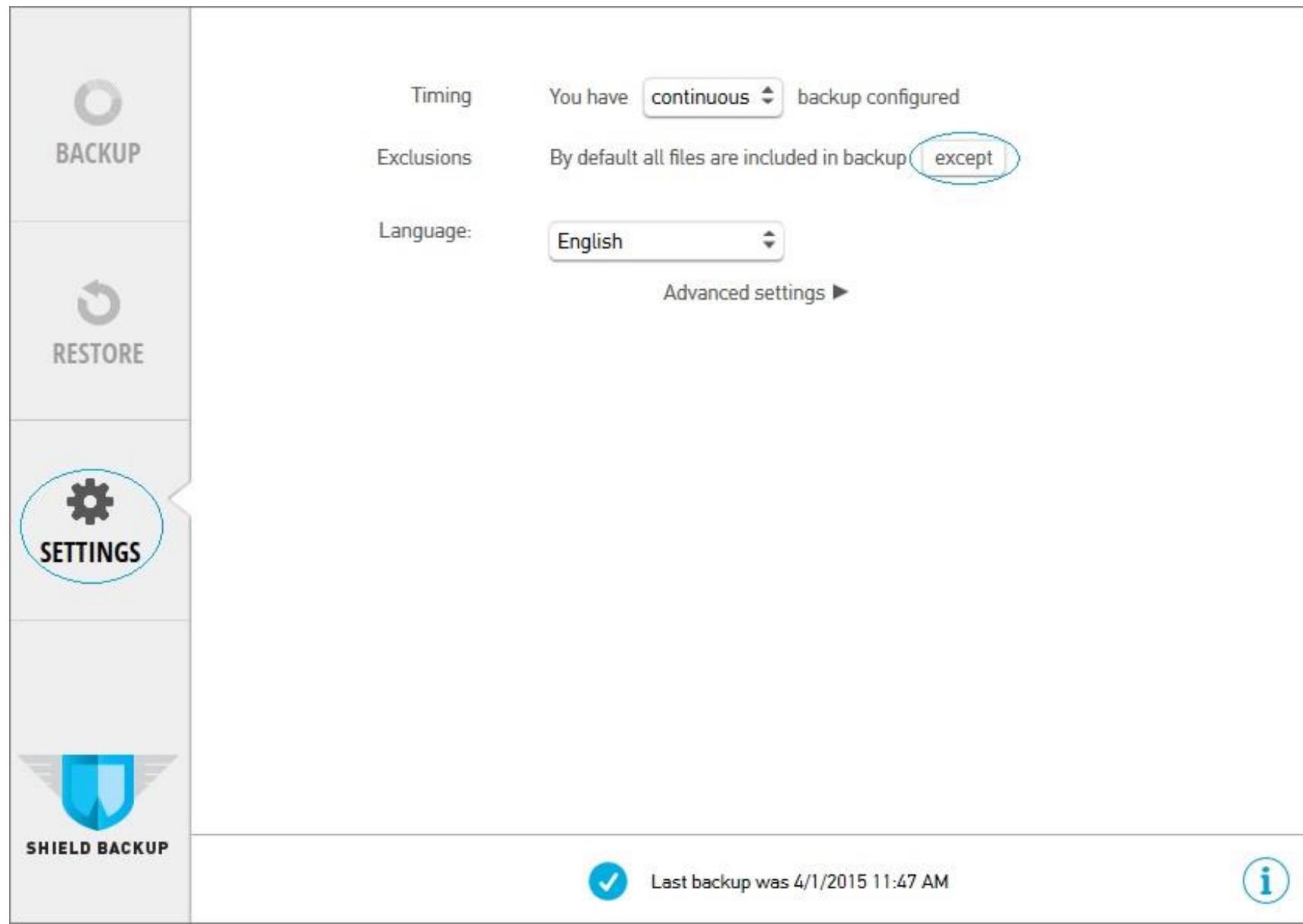
- Turn off - no backups are being made
- **Continuous** - your data is being backed up automatically every few minutes (the recommended option)
- Daily - your data will be backed up once a day. You can select time for the daily backup.



The screenshot shows the Nexetic Client Settings interface. On the left is a vertical sidebar with four main sections: 'BACKUP' (with a circular icon), 'RESTORE' (with a circular arrow icon), 'SETTINGS' (with a gear icon and a blue highlight), and 'SHIELD BACKUP' (with a shield icon). The main content area is titled 'Timing' and displays 'You have continuous backup configured', where 'continuous' is circled in blue. Below this, the 'Exclusions' section shows 'By default all files are included in backup' with an 'except' button. The 'Language' section shows a dropdown menu set to 'English' and an 'Advanced settings' link with a right-pointing triangle. At the bottom right, a status bar shows a blue checkmark icon, the text 'Last backup was 4/1/2015 11:47 AM', and an information icon (i).

# Client Settings

- By default, all your data will be backed up
- System folders, program files and certain file types might have been excluded from the backup by your Vendor
- You can exclude more folders or file types by clicking the [except](#) button in [Exclusions](#)



The screenshot shows the Nexetic client settings interface. On the left is a vertical sidebar with four main sections: 'BACKUP' (represented by a circular arrow icon), 'RESTORE' (represented by a circular arrow icon), 'SETTINGS' (represented by a gear icon and circled in blue), and 'SHIELD BACKUP' (represented by a shield icon). The main content area displays the following settings:

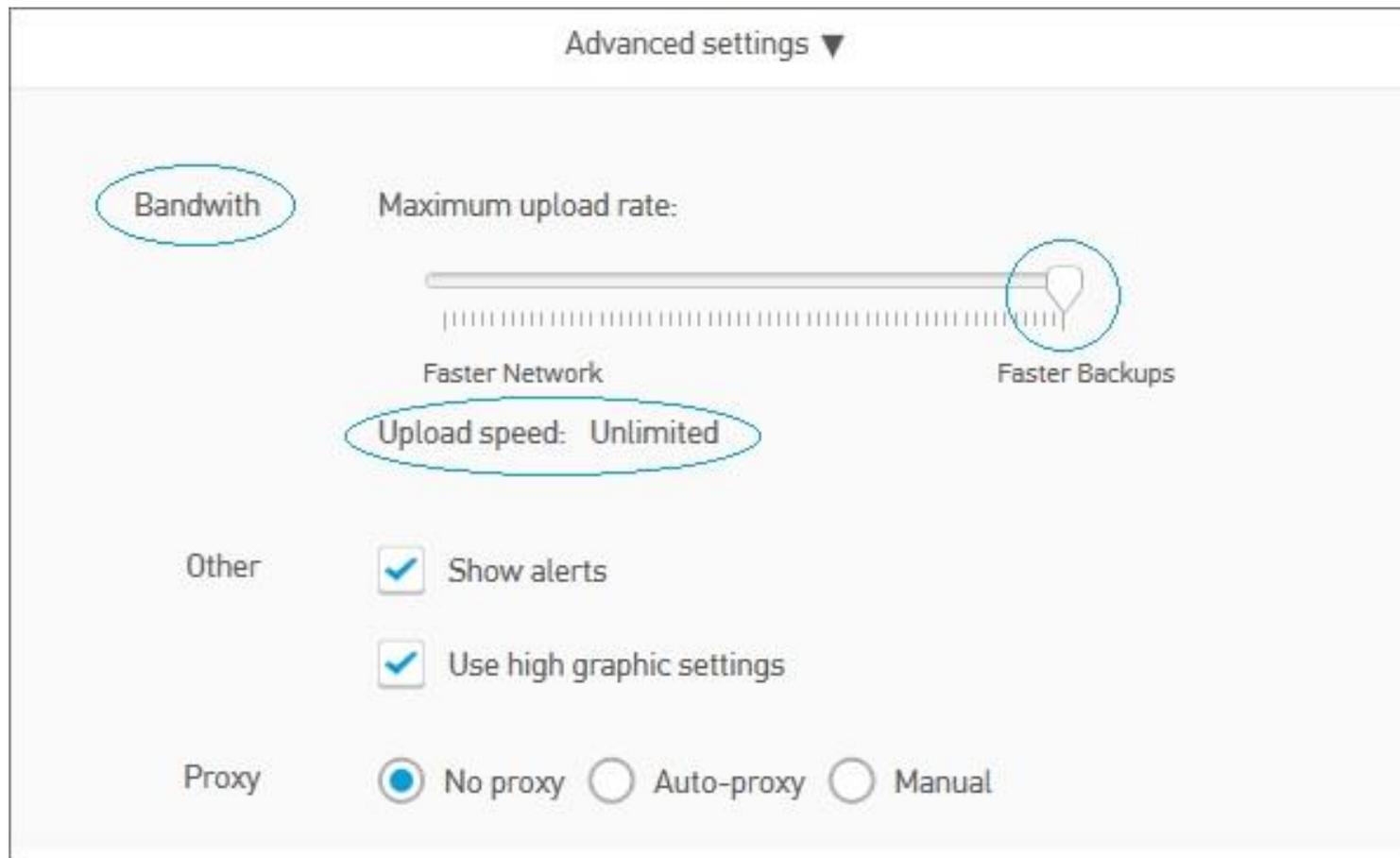
- Timing:** You have [continuous](#) backup configured.
- Exclusions:** By default all files are included in backup [except](#).
- Language:** [English](#).

Below the language dropdown is a link for [Advanced settings](#) with a right-pointing arrow. At the bottom of the interface, there is a status bar showing a green checkmark icon, the text 'Last backup was 4/1/2015 11:47 AM', and an information icon (i) in a circle.

# Advanced Settings

**Bandwidth:** bandwidth allowed for the backup service

- Unlimited bandwidth recommended
- Can be reduced temporarily when in slow / limited network
- The technology adapted by Nexetic makes continuous backups very fast



The screenshot displays the 'Advanced settings' interface. At the top, there is a title 'Advanced settings' with a downward arrow. Below this, the settings are organized into sections: 'Bandwidth', 'Other', and 'Proxy'. The 'Bandwidth' section features a slider for 'Maximum upload rate' ranging from 'Faster Network' on the left to 'Faster Backups' on the right. A circular icon with a lightning bolt is positioned at the right end of the slider. Below the slider, the text 'Upload speed: Unlimited' is displayed and circled in red. The 'Other' section contains two checked checkboxes: 'Show alerts' and 'Use high graphic settings'. The 'Proxy' section has three radio button options: 'No proxy' (selected), 'Auto-proxy', and 'Manual'.

# Using the Backup service

Open the client by double clicking [Nexetic Shield](#) icon on your Desktop.

- You will land on [Backup](#) view with a lot of information about your backup status.
- In the pie diagram you can see distribution of your files among different content types such as Pictures, Office documents, Videos etc.
- For a list of your biggest files, click [Biggest files](#) – also available by content type.



# Backup



**BACKUP**

RESTORE

SETTINGS

**SHIELD BACKUP**

Category	Percentage
Other	70%
Pictures	18%
Office documents	11%
Video	1%
Email	1%

**BIGGEST FILES**

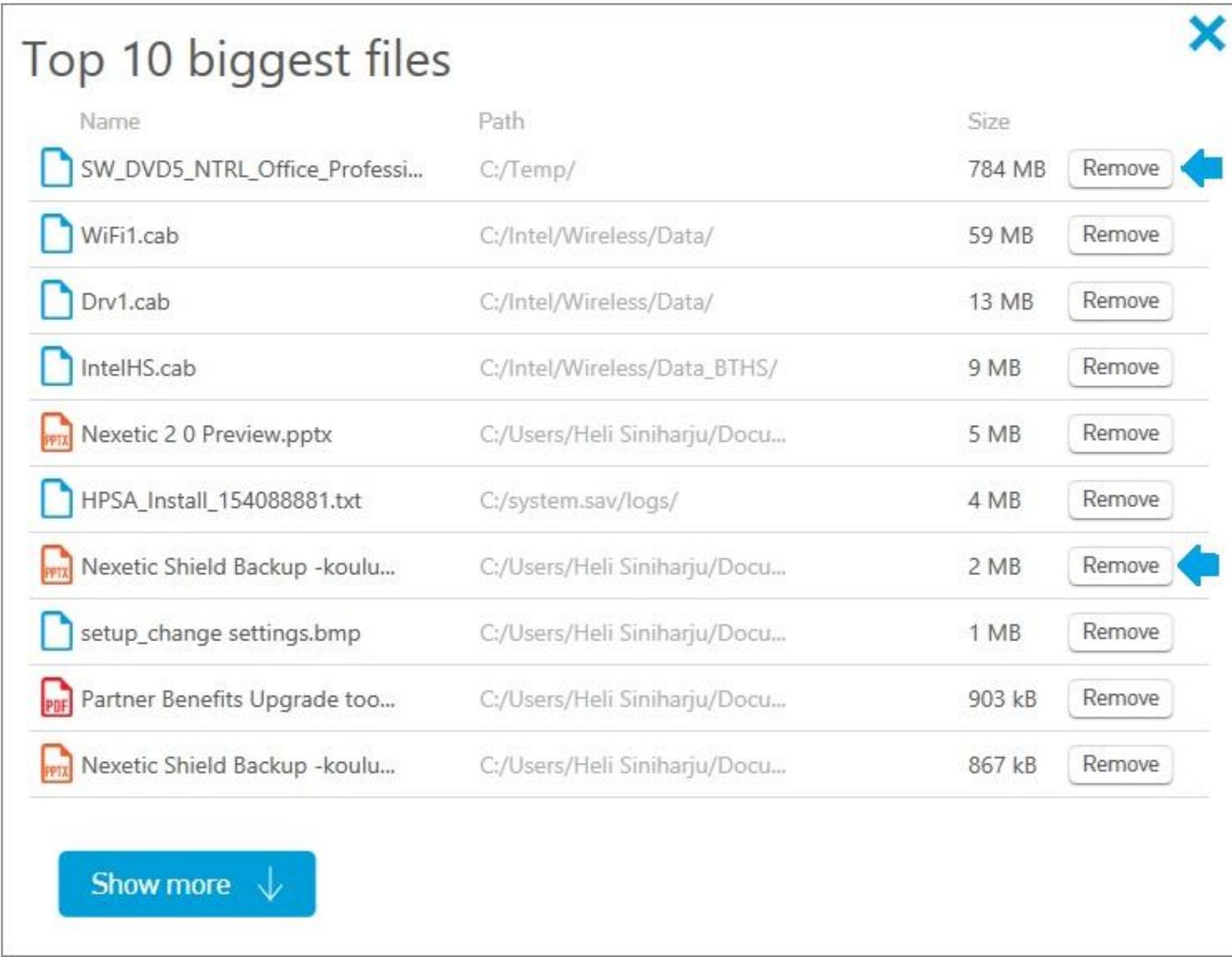
- Pictures
- Email
- Video
- Office documents
- Other

STORAGE USED	FILES BACKED UP	TIME SINCE BACKUP
<b>2 GB</b>	<b>1 k</b>	<b>0 min</b>

Last backup was 5.5.2015 14:15 ⓘ

# Backup

- You can exclude single files from backup by clicking **Remove** button next to the file name
- The actual file will not be deleted, just excluded from the backup



Top 10 biggest files

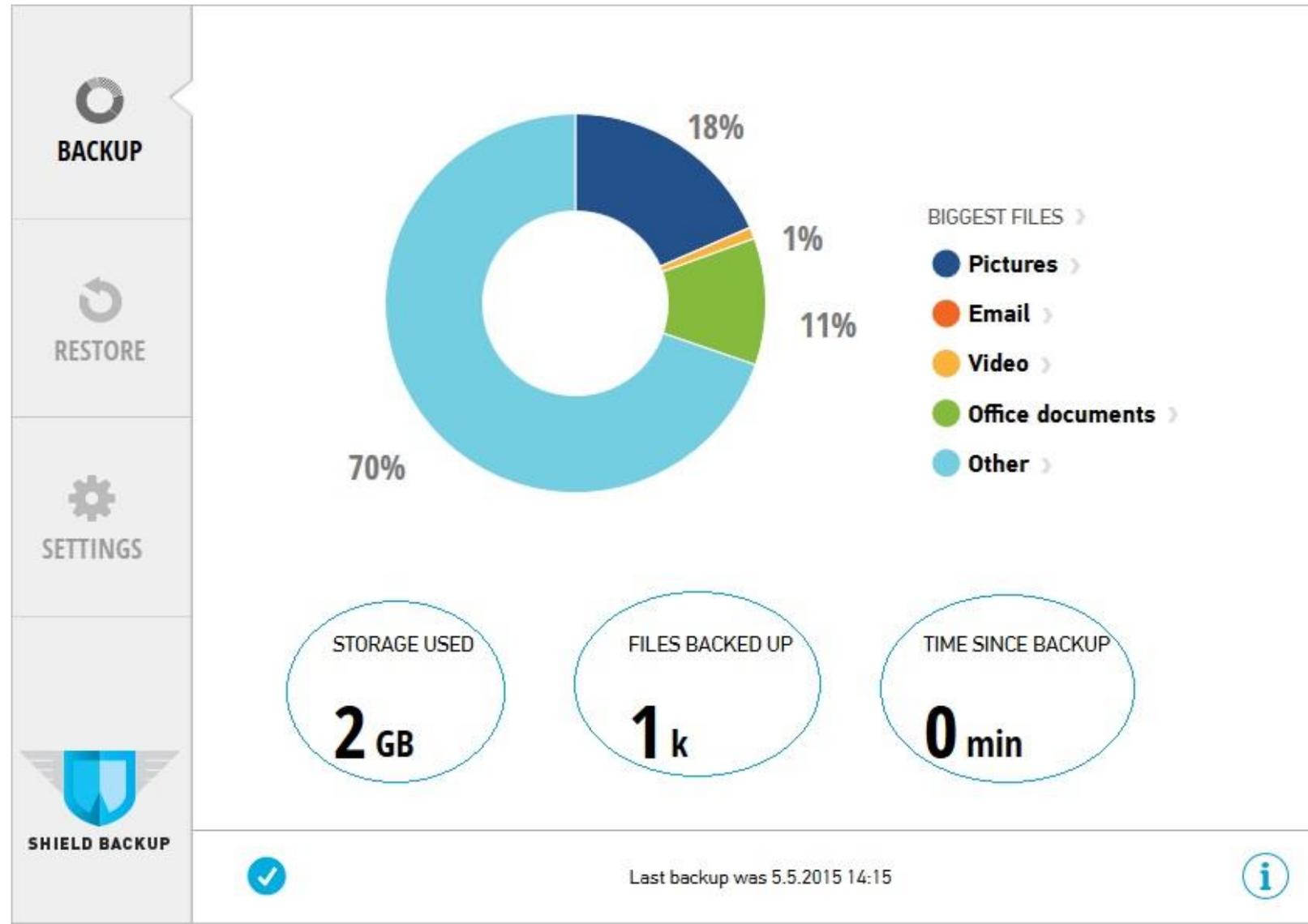
Name	Path	Size	Remove
 SW_DVD5_NTRL_Office_Professi...	C:/Temp/	784 MB	Remove 
 WiFi1.cab	C:/Intel/Wireless/Data/	59 MB	Remove
 Drv1.cab	C:/Intel/Wireless/Data/	13 MB	Remove
 IntelHS.cab	C:/Intel/Wireless/Data_BTHS/	9 MB	Remove
 Nexetic 2 0 Preview.pptx	C:/Users/Heli Siniharju/Docu...	5 MB	Remove
 HPSA_Install_154088881.txt	C:/system.sav/logs/	4 MB	Remove
 Nexetic Shield Backup -koulu...	C:/Users/Heli Siniharju/Docu...	2 MB	Remove 
 setup_change settings.bmp	C:/Users/Heli Siniharju/Docu...	1 MB	Remove
 Partner Benefits Upgrade too...	C:/Users/Heli Siniharju/Docu...	903 kB	Remove
 Nexetic Shield Backup -koulu...	C:/Users/Heli Siniharju/Docu...	867 kB	Remove

Show more ↓

# Backup

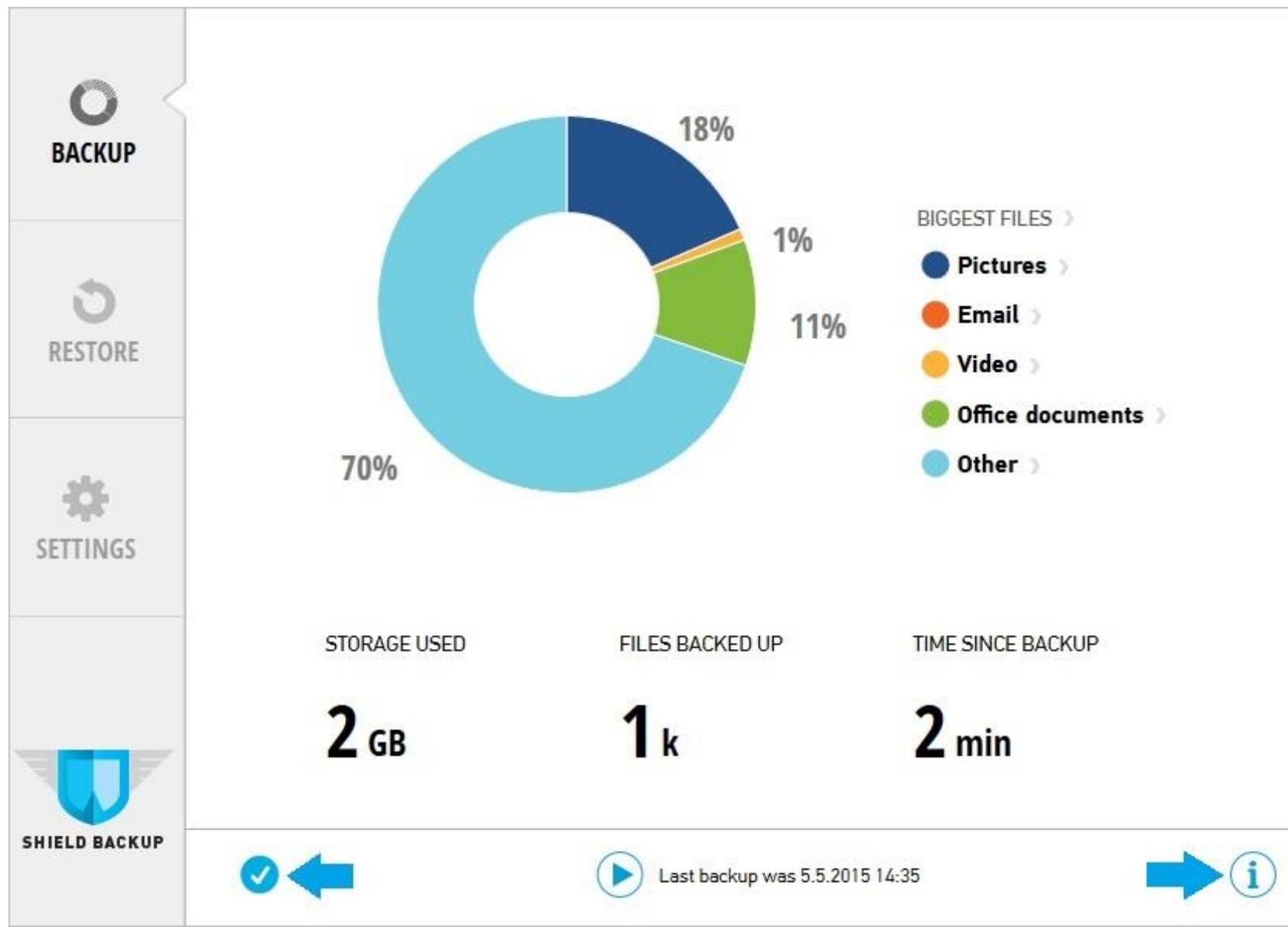
- **Storage used:** disk space of the backed up files on your computer (not on the backup server)
- **Files backed up:** number of your backed up files
- **Time since backup:** the time passed since last backup started

If you have chosen continuous backup, your data will be backed up every few minutes.



# Backup

- At the bottom of the page you can see time of the latest backup and status of the process
  - Blue tick means everything is fine
  - Orange or red shield indicates a problem
- For info about the user, access rights, software version etc click **i** button at the lower right corner of the page. There you can also send log files to our Support.



# Backup in progress...



**BACKUP**

**RESTORE**

**SETTINGS**

**SHIELD BACKUP**

Category	Percentage
Other	70%
Pictures	18%
Office documents	11%
Email	1%
Video	1%

**BIGGEST FILES**

- Pictures
- Email
- Video
- Office documents
- Other

**STORAGE USED**  
**2 GB**

**FILES BACKED UP**  
**1 k**

**TIME SINCE BACKUP**  
**BACKUP IN PROGRESS**

Backing up: 3.49 kB/1.41 MB 1 files left 9 min remaining (82 B/s)

# Restoring Data

 **BACKUP**

 **RESTORE**

 **SETTINGS**

 **SHIELD BACKUP**

**1**

Restore all data

Restore  folders and files

Restore deleted files and folders

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**2**

Restore latest data

Restore from date

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**3**

Restore to original location.

Restore to  directory

Replace existing files and folders 

**Restore**

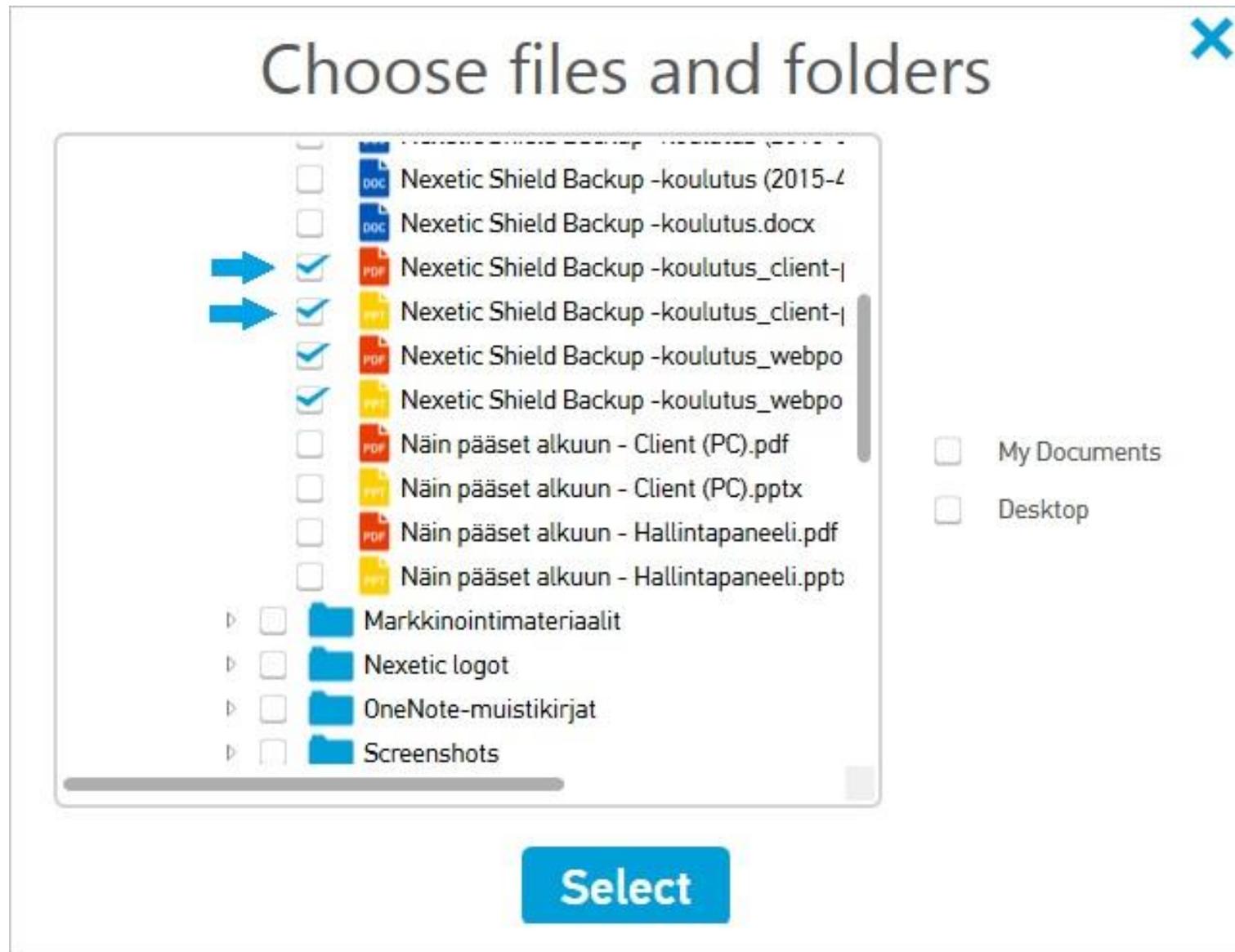
  Last backup was 5.5.2015 14:35 

# Restoring Data

## 1 – which files and folders?

Choose either:

- All data, or
- Restore selected folders and files
  - > choose files or folders from the directory tree
  - > Shortcut to Documents and Desktop

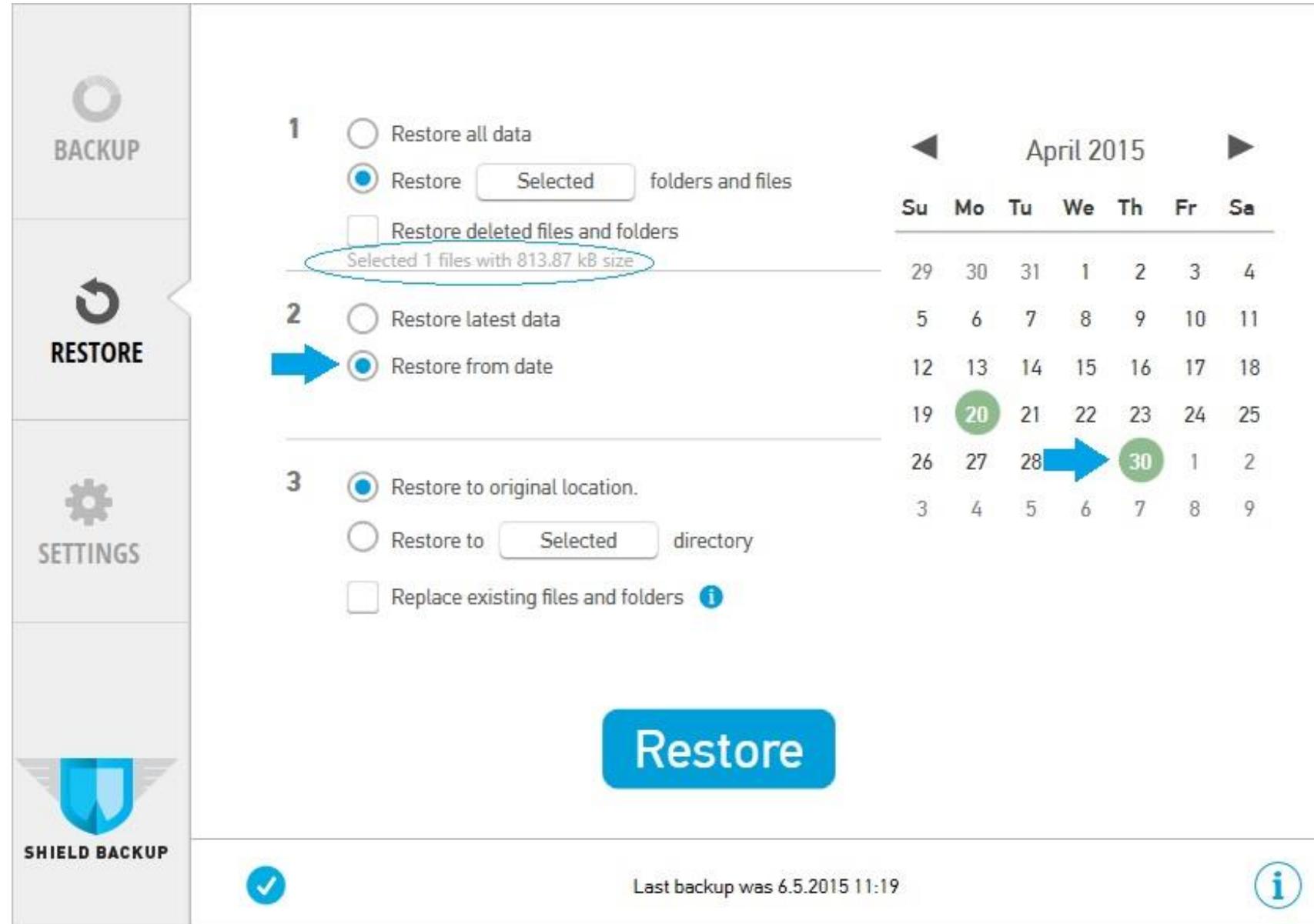


# Restoring Data

## 2 – From which time?

Choose either:

- Restore latest data, or
- Restore from date (1 file only)
  - 1) Dates when you edited and saved your file appear in the calendar
  - 2) Choose a date and click it for more versions of the file
  - 3) Choose a time
- Restore from date (many files)
  - 1) Choose a day from the calendar
  - 2) If there is no version of the file on your chosen date, the previous version will be restored



The screenshot shows the Nexetic restore interface. On the left is a sidebar with 'BACKUP', 'RESTORE', 'SETTINGS', and 'SHIELD BACKUP' options. The main area is divided into three numbered steps:

- 1** Restore all data (unselected)  
Restore  Selected folders and files  
Restore deleted files and folders (unselected)  
Selected 1 files with 813.87 kB size
- 2** Restore latest data (unselected)  
Restore from date  (highlighted with a blue arrow)
- 3** Restore to original location. (selected)  
Restore to Selected directory (unselected)  
Replace existing files and folders (unselected)

On the right, a calendar for April 2015 is shown. The 20th and 30th are highlighted in green. A blue arrow points to the 30th. A large blue 'Restore' button is at the bottom right.

At the bottom, a status bar shows a checkmark icon, the text 'Last backup was 6.5.2015 11:19', and an information icon.

# Restoring Data

## 3 – Where to?

Choose either:

- Restore to original location
  - The same folder where the files used to be in, or
- Restore to "selected" directory
  - Choose the directory where you wish to restore your data, or
  - Create a new folder

1  Restore all data [Back](#)

Restore  folders and files

Restore deleted files and folders

Selected 1 files with 813.87 kB size

Restore file: Nexetic Shield Backup - koulutus\_client-ppt - Copy.pdf

Select time for restore

2  Restore latest data  4/30/2015 9:33:24 AM

Restore from date  4/30/2015 10:48:39 AM

3  Restore to original location.

Restore to  directory

Replace existing files and folders ⓘ

**Restore**

Desktop

Homegroup

Heli Siniharju

This PC

Libraries

Network

Control Panel

Recycle Bin

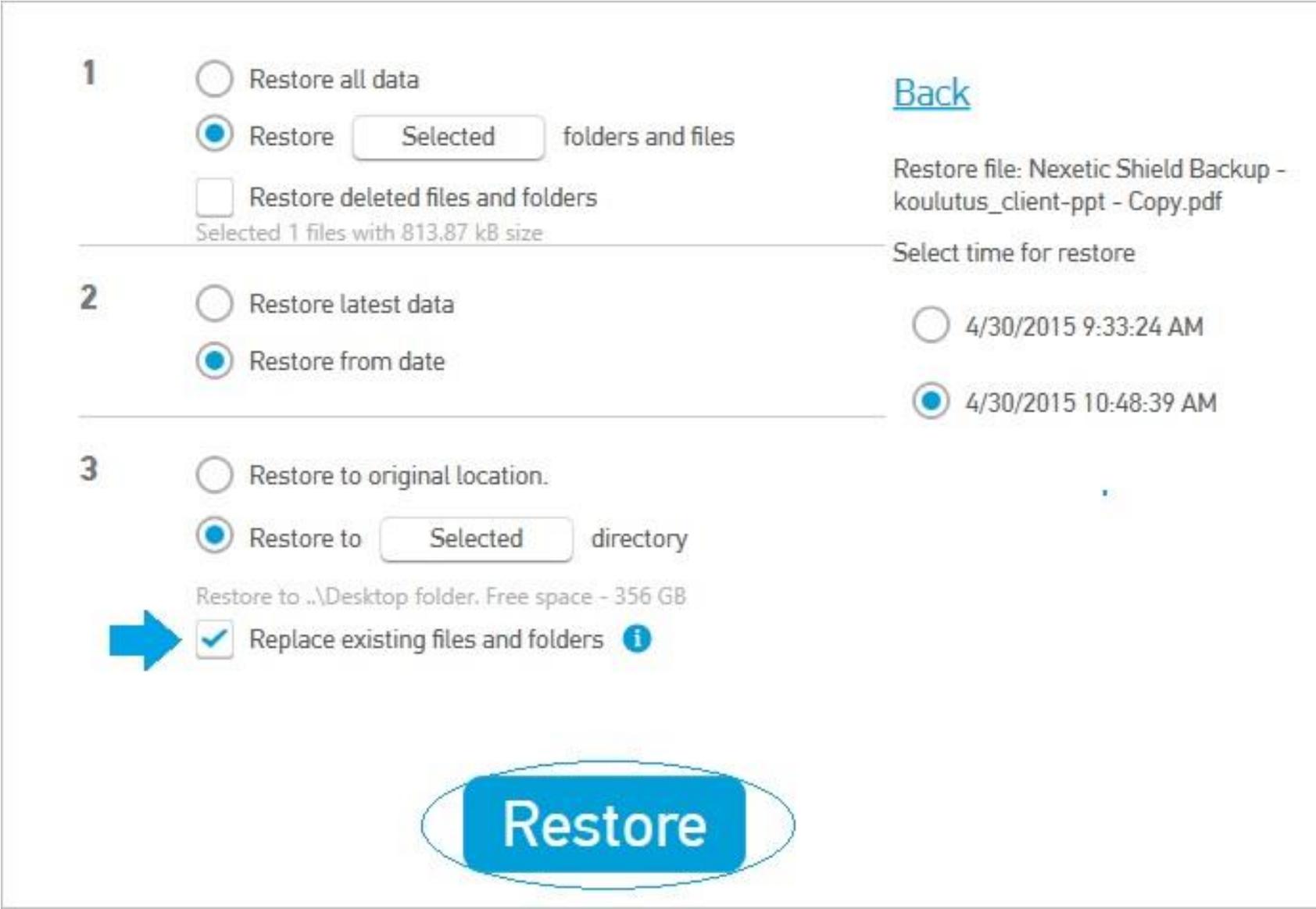
ffff

Make New Folder  OK Cancel

✓ Last backup was 6.5.2

# Restoring Data

- If you wish to replace the existing files (if any), choose **Replace existing files and folders**
- Otherwise the files will be restored with another name (e.g. document 2015-5-5 16-25-1)
- Start the restoration by clicking **Restore**. Restoring data may take a while, depending on the size and number of the files being restored. The status of the process will appear at the bottom of the page.



The screenshot shows a three-step restoration process:

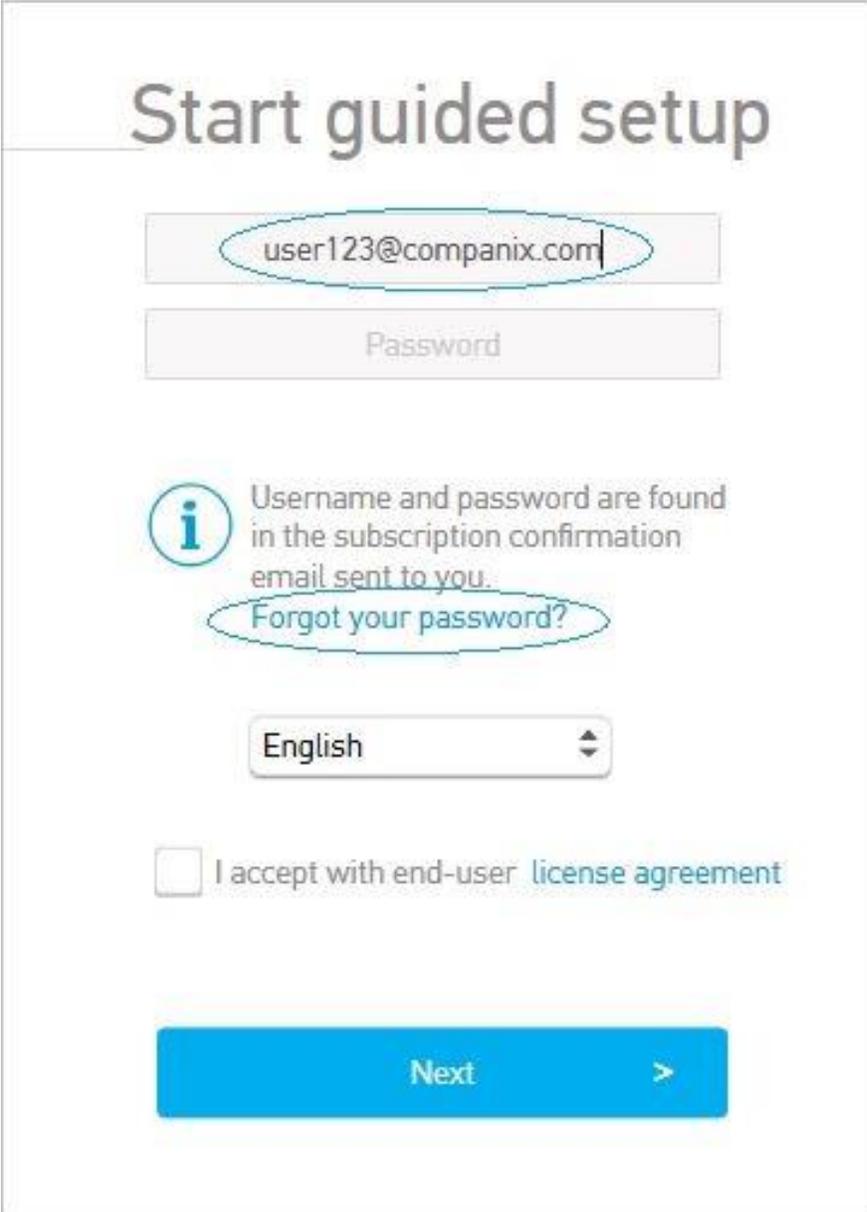
- 1**  Restore all data [Back](#)  
 Restore  folders and files  
 Restore deleted files and folders  
Selected 1 files with 813.87 kB size
- 2**  Restore latest data  
 Restore from date  
Select time for restore  
 4/30/2015 9:33:24 AM  
 4/30/2015 10:48:39 AM
- 3**  Restore to original location.  
 Restore to  directory  
Restore to ..\Desktop folder. Free space - 356 GB  
 Replace existing files and folders ⓘ

A blue arrow points to the "Replace existing files and folders" checkbox. At the bottom, a large blue "Restore" button is highlighted with a white oval.

# Transfer to a new computer

This applies to existing users who are installing the software on a new laptop:

- You will find download link for the Client in the email that was sent to you when you first started using the backup software. Download the installation files for PC or Mac.
- In Guided Setup, first write your username. You can check it from your emails.
- Click [Forgot your password?](#) link to obtain a new password, as your our old password is no longer valid. A new password will be sent to your email.
- Fill in your password and select your language
- Accept end-user license agreement and click [Next](#).



## Start guided setup

 Username and password are found in the subscription confirmation email sent to you.

[Forgot your password?](#)

I accept with end-user [license agreement](#)

[Next >](#)

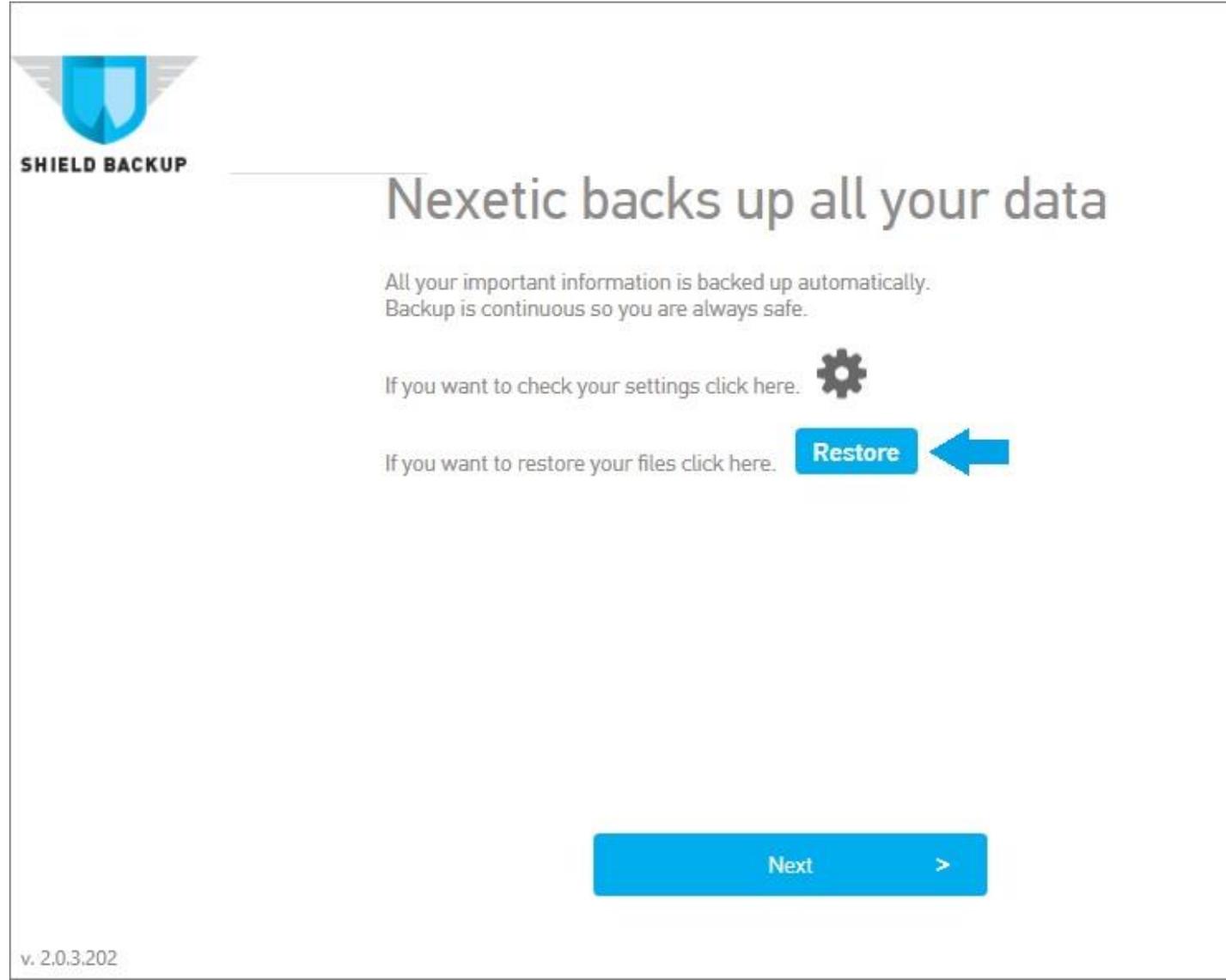
# Transfer to a new computer

It is recommended to restore the data from your old computer at this point.

- Click [Restore](#) and select the restoration options of your choice

If you don't restore your old data now, you have to do it within 30 days to avoid loss of data

- In [Restore](#) window, tick the box [Restore deleted files and folders](#) to include data from your old computer



**SHIELD BACKUP**

## Nexetic backs up all your data

All your important information is backed up automatically.  
Backup is continuous so you are always safe.

If you want to check your settings click here. 

If you want to restore your files click here. [Restore](#) 

[Next >](#)

v. 2.0.3.202

# Shields

- Shields indicate the status of backup service



- Green Shield: OK status. No errors or warnings.



- Orange Shield: Problem status



- Red Shield: Error status



- Grey Shield: Service is not active



- Black Shield: Backing up data has not started

# Green Shield



- Backup service is running without any problems
- Data is being backed up according to timing settings
- No failed files
- No errors or warnings

# Orange Shield



Problem status. Different scenarios:

- Client is running, but no backups have been made for the last 7 days
- Backing up single files has failed

# Red Shield



Error status. Different scenarios:

- Backup service is not running / is turned off
- No more disk space left for backups
- No connection from service
- No connection from client
- Backing up data has failed

# Grey Shield



Backup service is not active. Possible scenarios:

- Client has not been running for more than 30 days
- The last time user signed in was more than 30 days ago

# Black Shield



Backing up data has not started. Different scenarios:

- Client has not started to backup data
- Adding / registering a user has failed