

# Nexetic Backup for Laptop

## Getting started with the client application

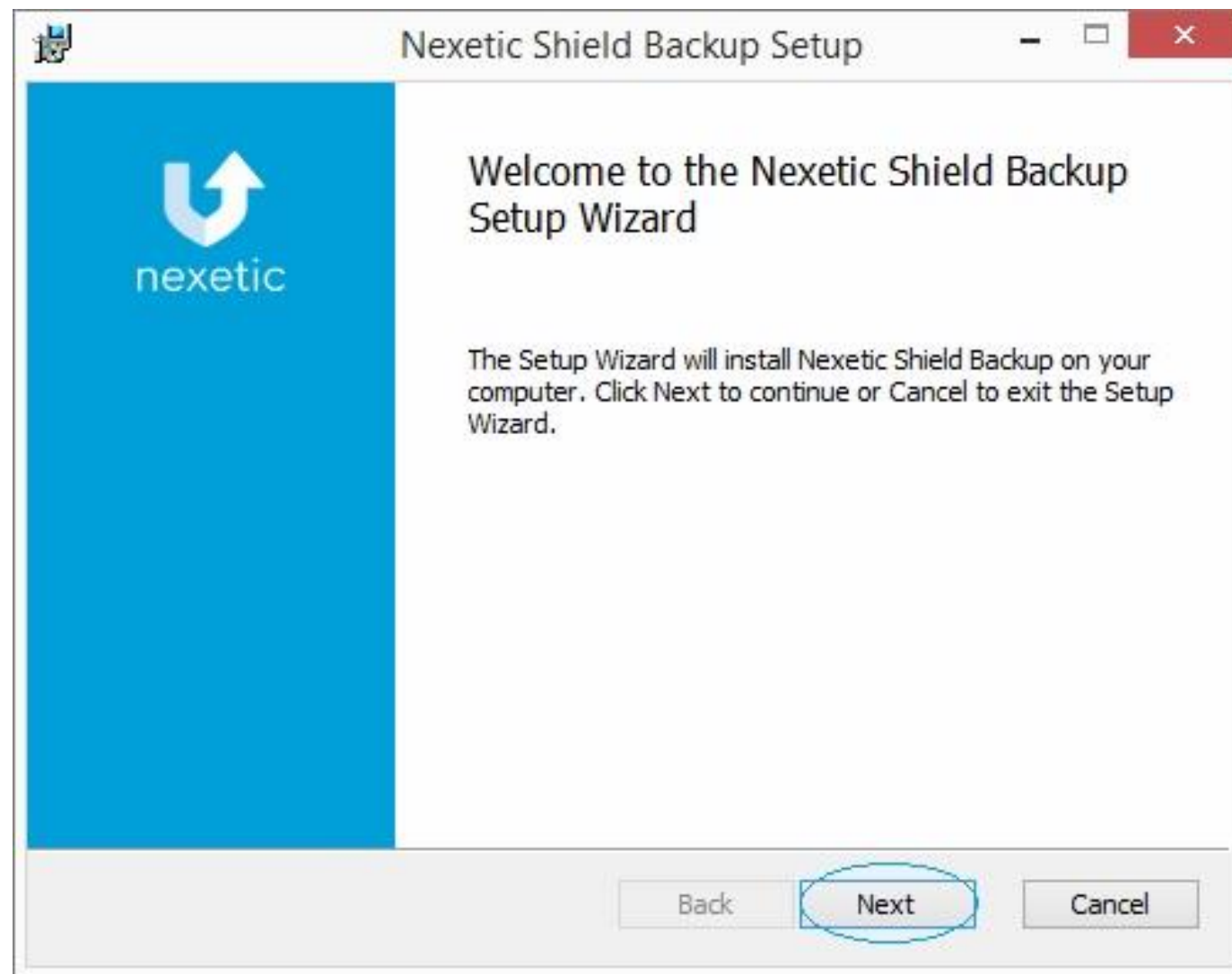
# Installing and setting up the Client

# Installing the Client software

New end-users are created via Portal by their Service Provider. The new user will receive his/her user data via email:

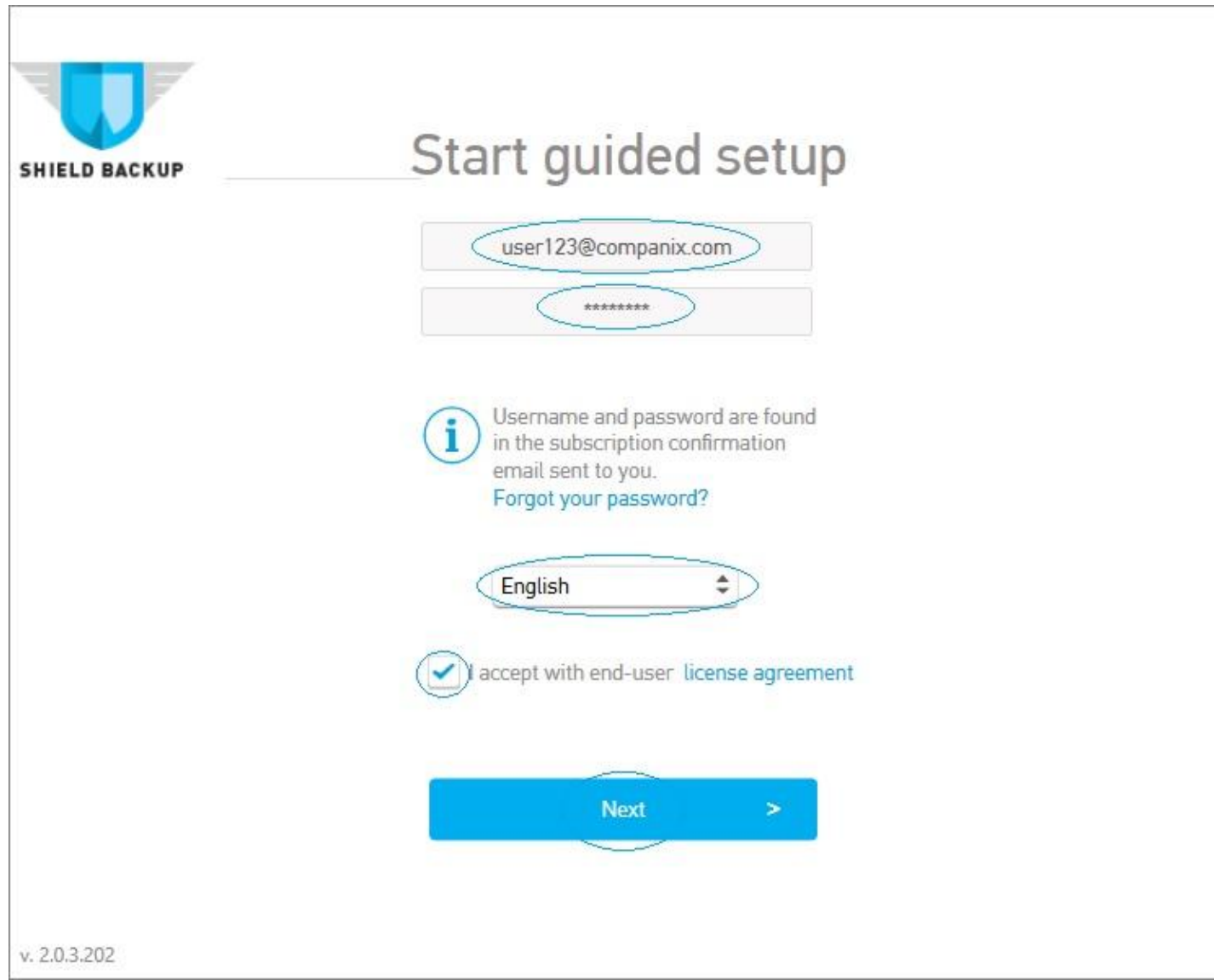
- Download link for the application
- Username and password for one time use

Installing the software is easy – just click the download link. Save the installation package on your workstation and start the installation.



# Setting up the Client

- Once installation is completed, guided setup will start. Type your user name and password from the invitation email that was sent to you before.
- Choose your language – the options are English, French, Swedish, Finnish, and Russian.
- Accept the end-user license agreement.

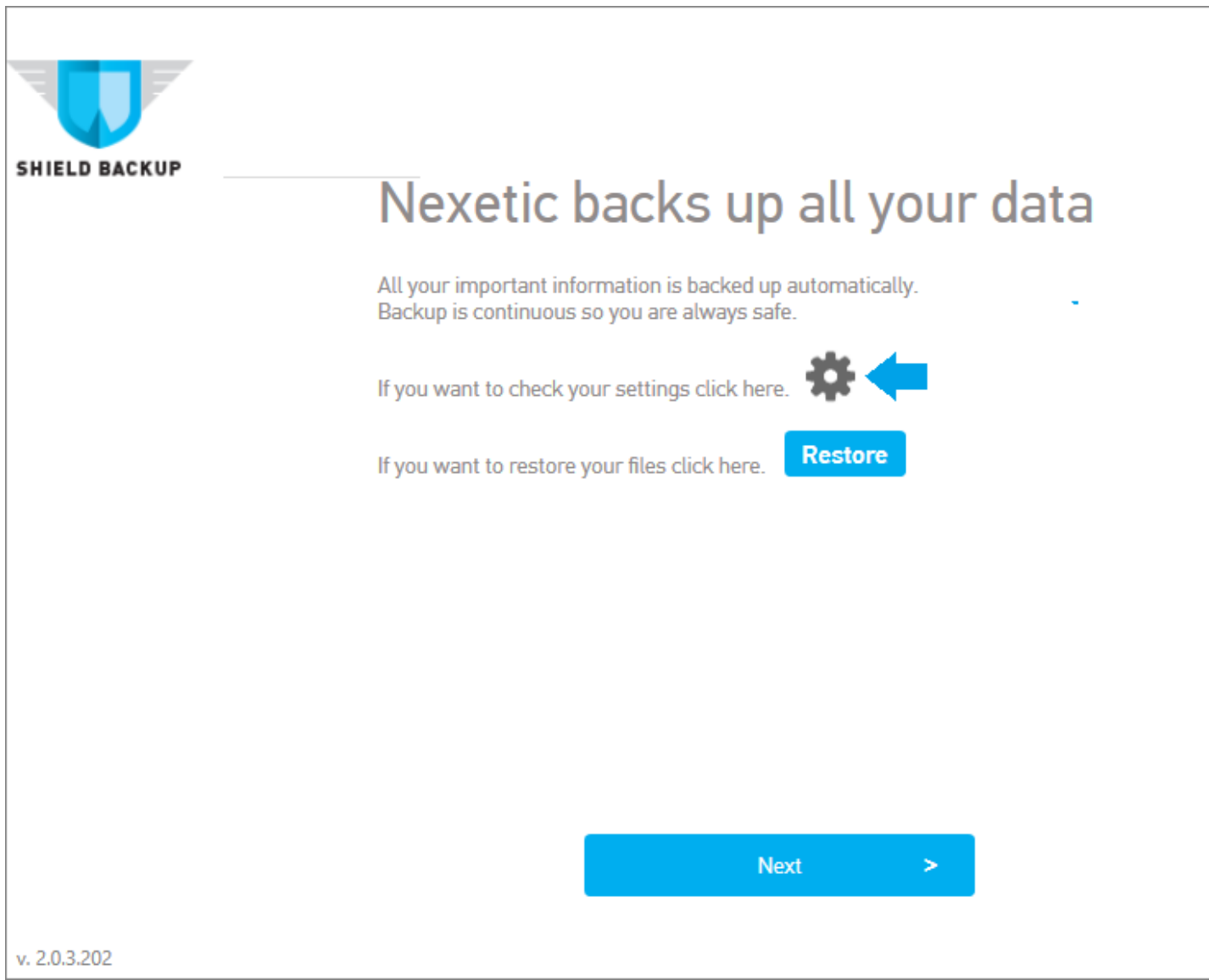


The image shows a screenshot of the 'SHIELD BACKUP' guided setup interface. The title is 'Start guided setup'. There are two input fields: the first contains 'user123@companix.com' and the second contains '\*\*\*\*\*'. Below these is an information icon with the text: 'Username and password are found in the subscription confirmation email sent to you. [Forgot your password?](#)'. There is a language dropdown menu currently set to 'English'. Below that is a checked checkbox with the text 'accept with end-user license agreement'. At the bottom is a large blue button labeled 'Next' with a right-pointing arrow. The version number 'v. 2.0.3.202' is visible in the bottom left corner.

# Setting up the Client

- By default, all your data will be backed up
- Only system and program folders are excluded
- Your Service Provider may also have excluded some other data
- You can exclude more folders or file types by clicking the gear wheel
  - Only allowed for users with full access rights

NOTE: You are selecting content NOT TO BE BACKED UP, not the other way round





The screenshot shows the 'SHIELD BACKUP' interface. At the top left is the 'SHIELD BACKUP' logo. The main heading reads 'Nexetic backs up all your data'. Below this, a message states: 'All your important information is backed up automatically. Backup is continuous so you are always safe.' There are two interactive elements: a gear icon with a blue arrow pointing left, and a blue button labeled 'Restore'. At the bottom right, there is a large blue button labeled 'Next >'. The version number 'v. 2.0.3.202' is visible in the bottom left corner.

SHIELD BACKUP

## Nexetic backs up all your data

All your important information is backed up automatically.  
Backup is continuous so you are always safe.

If you want to check your settings click here.  

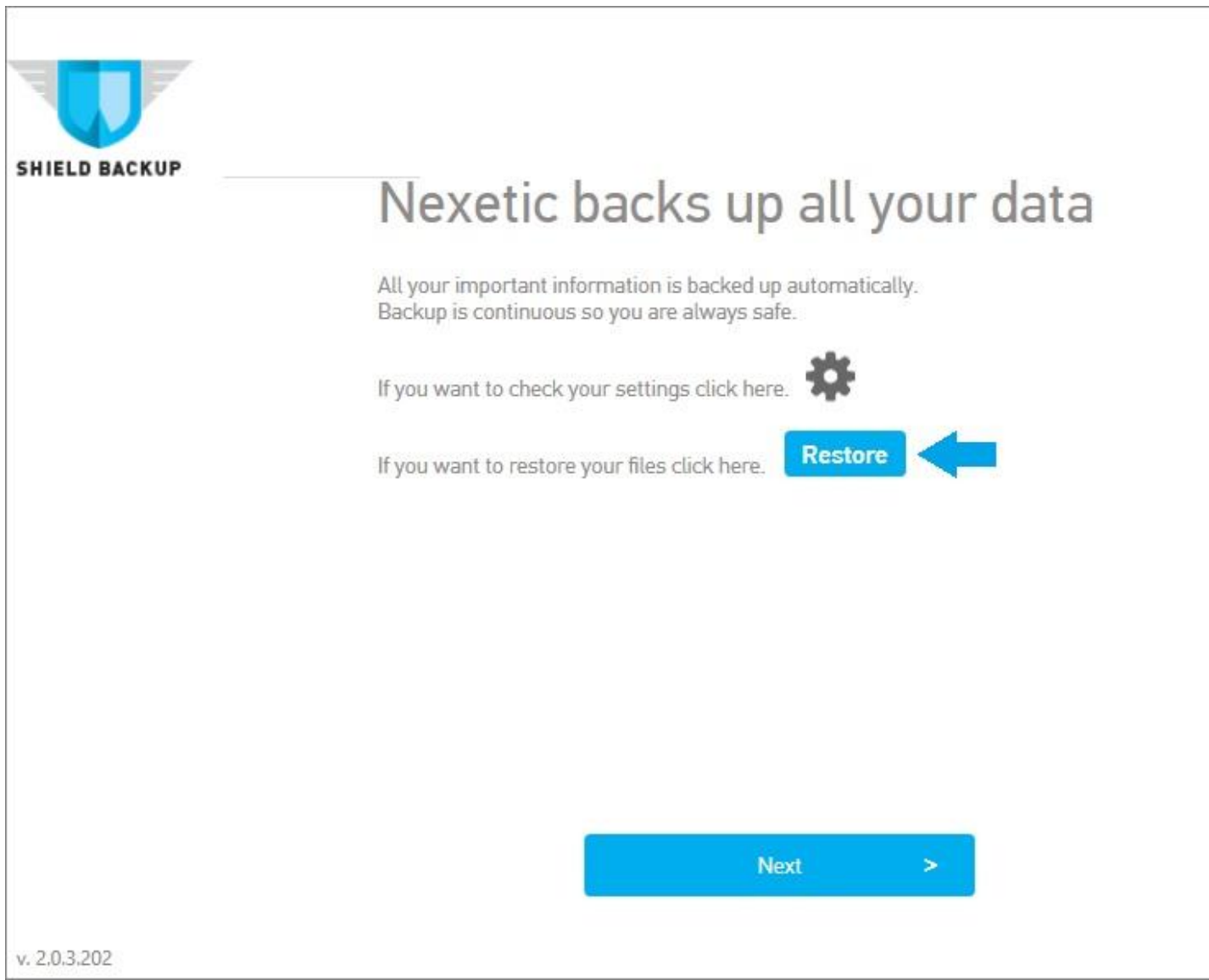
If you want to restore your files click here. [Restore](#)

[Next >](#)

v. 2.0.3.202

# Setting up the Client


- If you are installing the Client on your new laptop and want to restore the data from your old laptop, it is recommended to do it now.
- Click [Restore](#) and select the restoration options of your choice
- If you don't restore data from your old computer at this point, the data will be available for restoration for no more than 30 days.




**SHIELD BACKUP**

## Nexetic backs up all your data

All your important information is backed up automatically.  
Backup is continuous so you are always safe.

If you want to check your settings click here. 

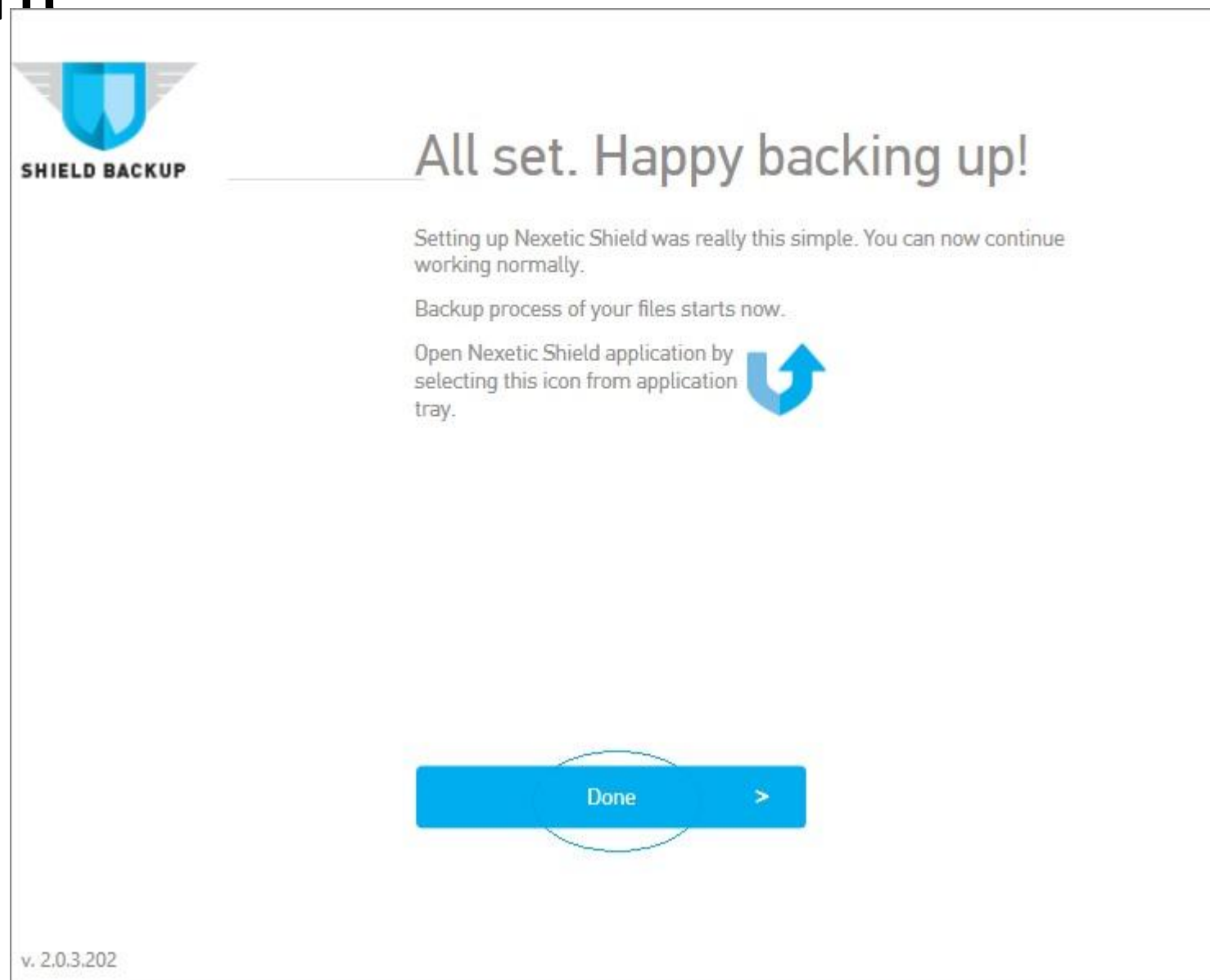
If you want to restore your files click here. [Restore](#) 

[Next >](#)

v. 2.0.3.202

# Setting up the Client

- Your Nexetic Backup for Laptop client has not been successfully set up.
- Backing up your data starts now.

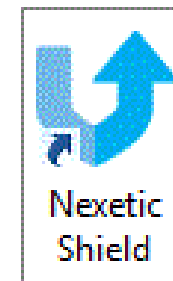


# Using the Client

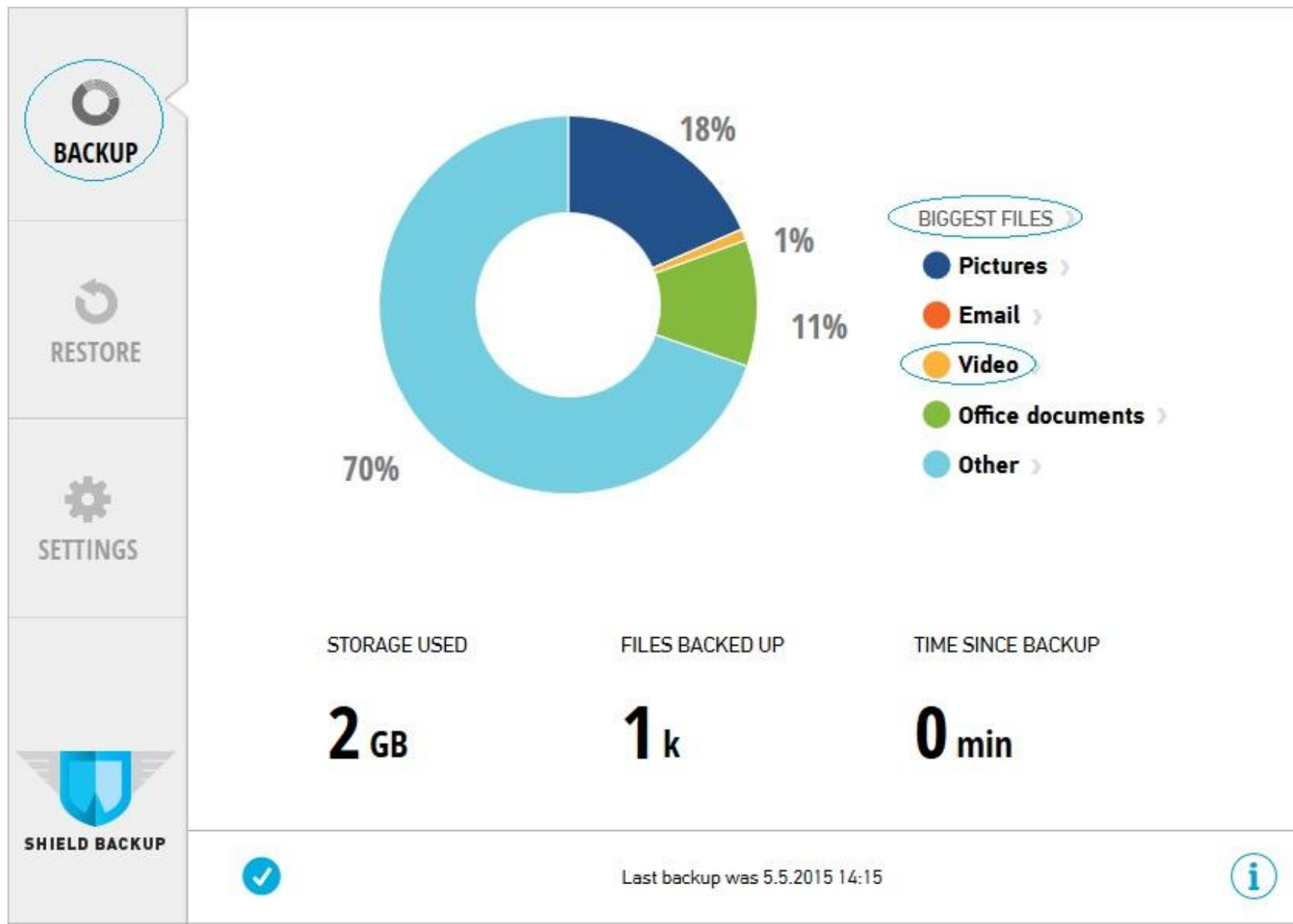
# Using the Backup service

Open the client by double clicking [Nexetic](#) icon on your Desktop.

- You will land on [Backup](#) view with a lot of information about your backup status.
- In the pie diagram you can see distribution of your files among different content types such as Pictures, Office documents, Videos etc.
- For a list of your biggest files, click [Biggest files](#) – also available by content type.















# Backup



# Backup

- You can exclude single files from backup by clicking **Remove** button next to the file name
- The actual file will not be deleted, just excluded from the backup

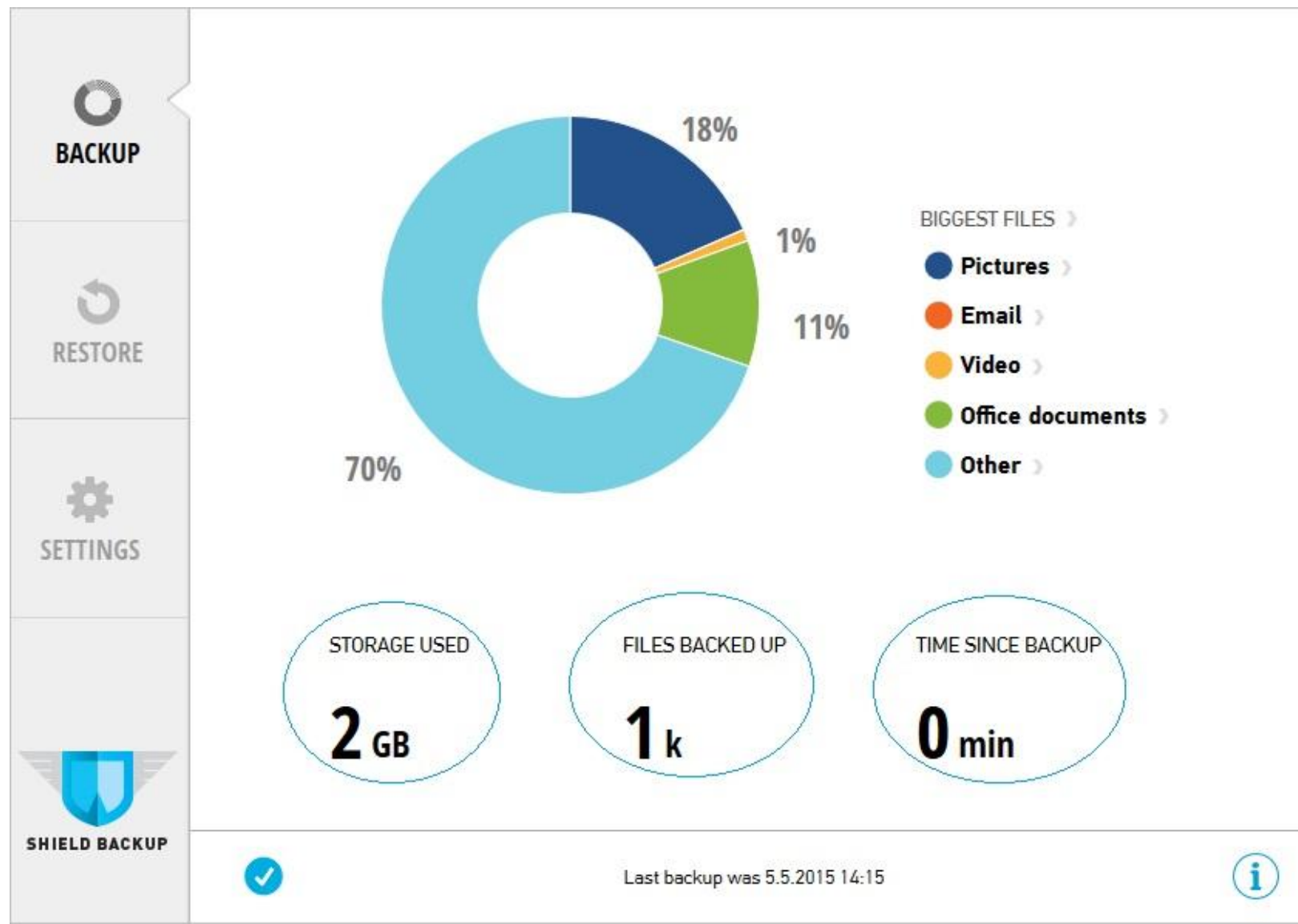
## Top 10 biggest files ✕

Name	Path	Size	
 SW_DVD5_NTRL_Office_Professi...	C:/Temp/	784 MB	Remove 
 WiFi1.cab	C:/Intel/Wireless/Data/	59 MB	Remove
 Drv1.cab	C:/Intel/Wireless/Data/	13 MB	Remove
 IntelHS.cab	C:/Intel/Wireless/Data_BTHS/	9 MB	Remove
 Nexetic 2 0 Preview.pptx	C:/Users/Heli Siniharju/Docu...	5 MB	Remove
 HPSA_Install_154088881.txt	C:/system.sav/logs/	4 MB	Remove
 Nexetic Shield Backup -koulu...	C:/Users/Heli Siniharju/Docu...	2 MB	Remove 
 setup_change settings.bmp	C:/Users/Heli Siniharju/Docu...	1 MB	Remove
 Partner Benefits Upgrade too...	C:/Users/Heli Siniharju/Docu...	903 kB	Remove
 Nexetic Shield Backup -koulu...	C:/Users/Heli Siniharju/Docu...	867 kB	Remove

[Show more ↓](#)

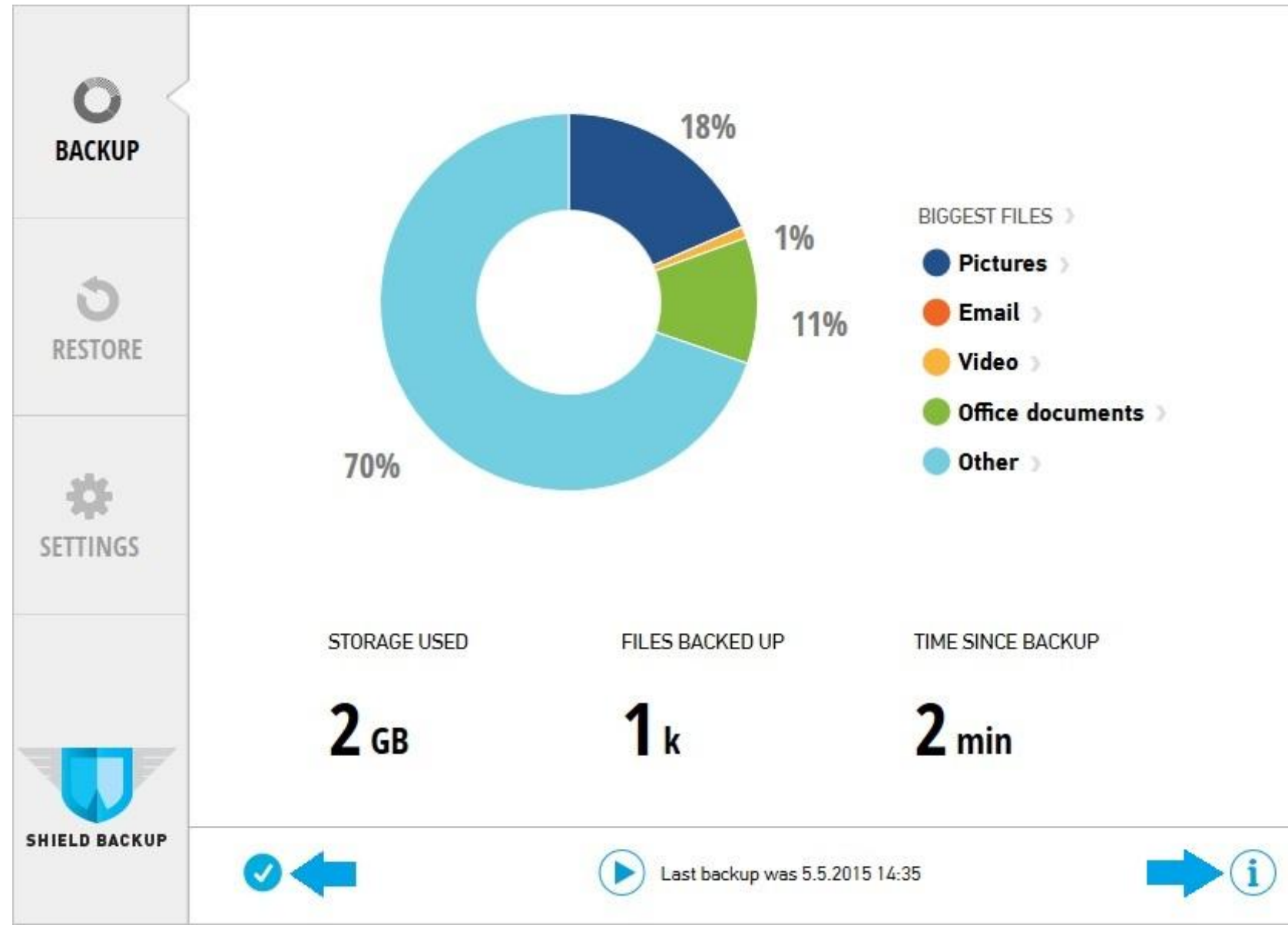
# Backup

- **Storage used:** the total space of the backed-up files on your computer
- **Files backed up:** number of your backed up files
- **Time since backup:** the time passed since last backup started  
If you have chosen continuous backup, your data will be backed up every few minutes.



# Backup

- At the bottom of the page you can see time of the latest backup and status of the process
  - Blue tick means everything is fine
  - Orange or red shield indicates a problem
- For user details (access rights, software version etc) click **i** button in the bottom right corner of the page. There you can also send log files to our Support.



# Backup in progress...



**BACKUP**

**RESTORE**

**SETTINGS**

**SHIELD BACKUP**

Category	Percentage
Other	70%
Pictures	18%
Office documents	11%
Email	1%
Video	1%

**BIGGEST FILES**

- Pictures
- Email
- Video
- Office documents
- Other

**STORAGE USED**  
**2 GB**


**FILES BACKED UP**  
**1 k**


**TIME SINCE BACKUP**  
**BACKUP IN PROGRESS**


Backing up: 3.49 kB/1.41 MB | 1 files left | 9 min remaining (82 B/s)


# Restoring Data

# Restoring Data

 BACKUP

 RESTORE

 SETTINGS


 SHIELD BACKUP


1  Restore all data  
 Restore  folders and files  
 Restore deleted files and folders




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2  Restore latest data  
 Restore from date

---

3  Restore to original location.  
 Restore to  directory  
 Replace existing files and folders 



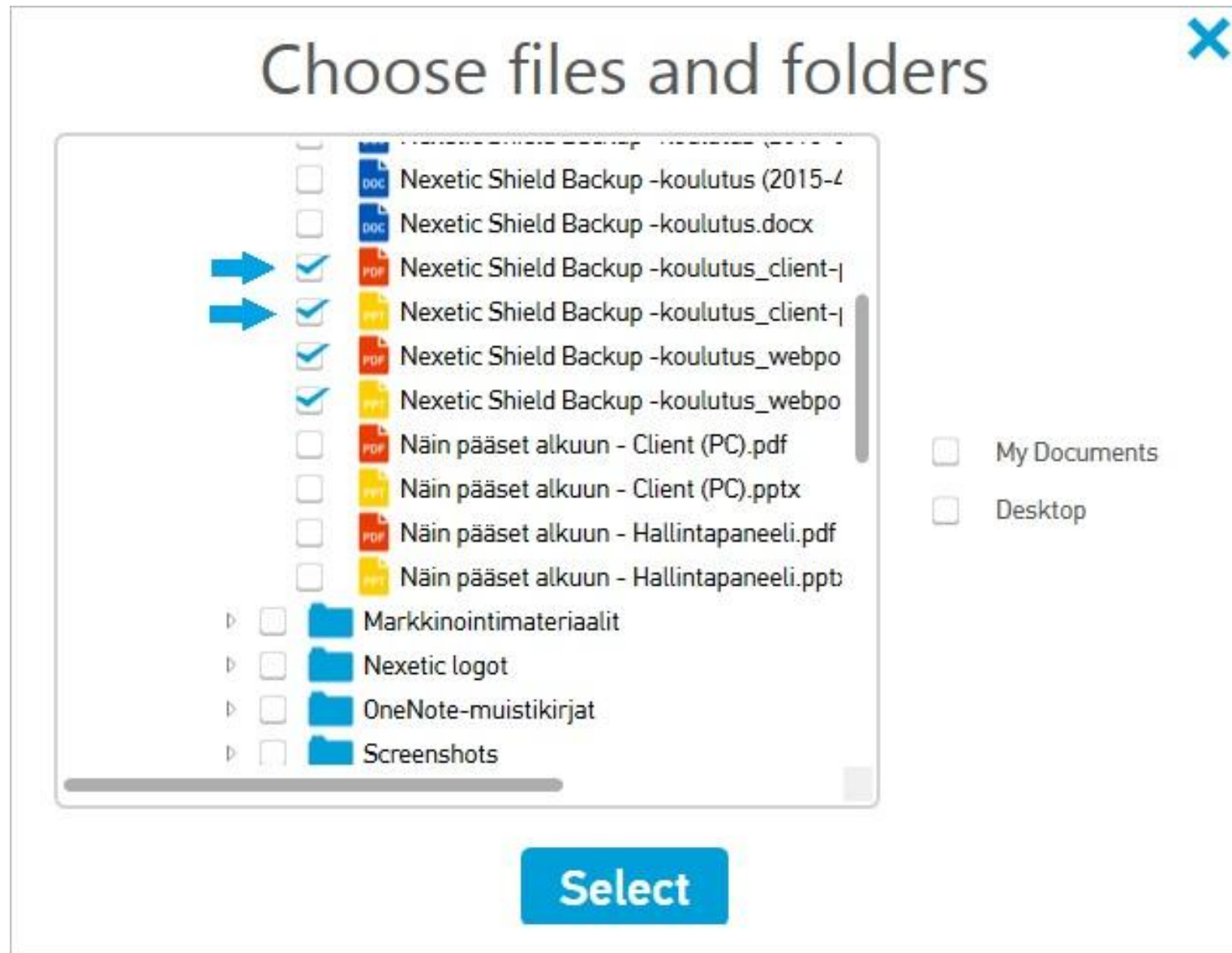
  Last backup was 5.5.2015 14:35 

# Restoring Data

## 1 – which files and folders?

Choose either:

- All data, or
- Restore selected folders and files
  - > choose files or folders from the directory tree
  - > Shortcut to Documents and Desktop



# Restoring Data

## 2 – From which time?

Choose either:

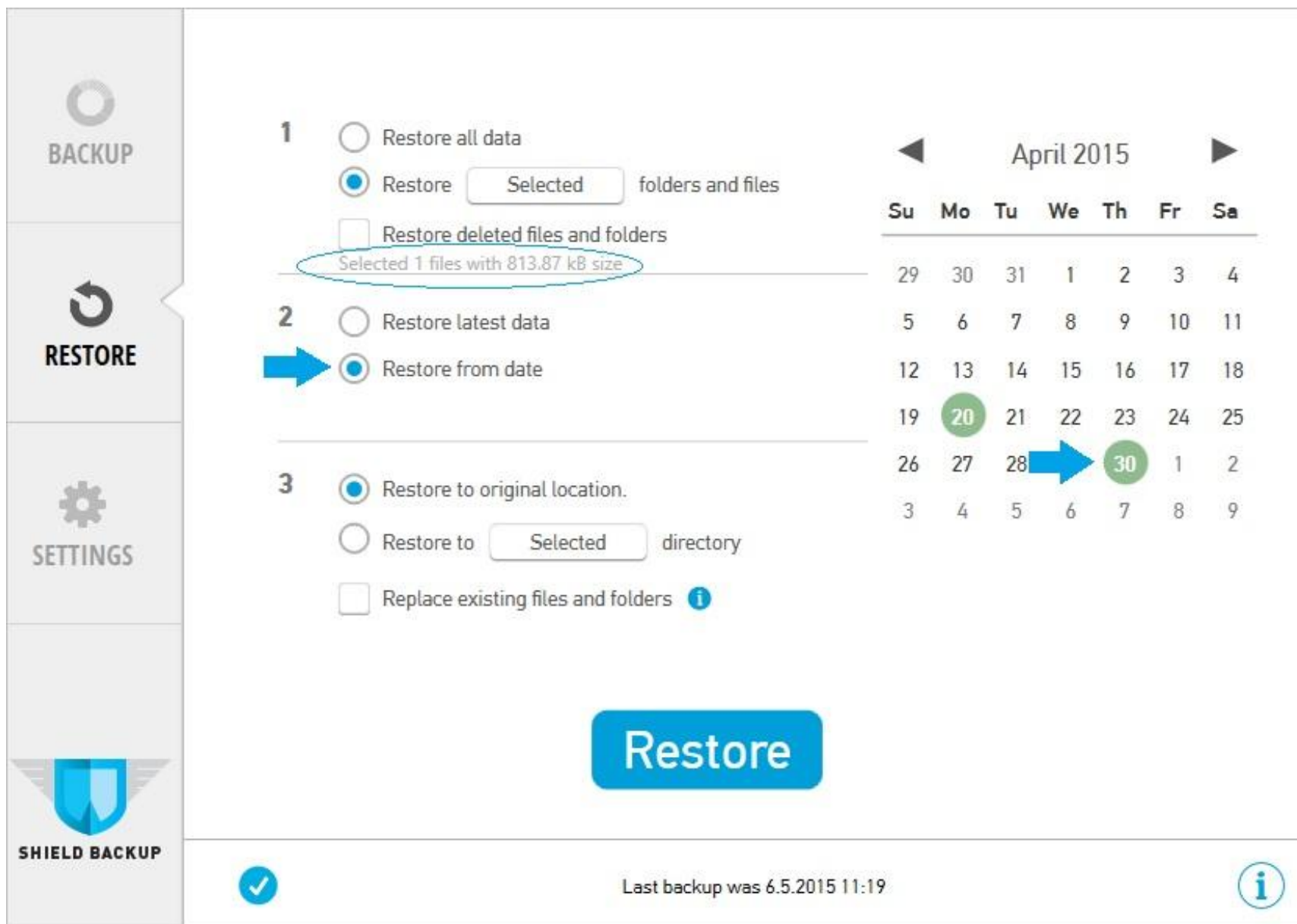
- Restore latest data, or

- **Restore from date** (1 file only)

- 1) Dates when you edited and saved your file appear in the calendar
- 2) Choose a date and click it for more versions of the file
- 3) Choose a time

- **Restore from date** (many files)

- 1) Choose a day from the calendar
- 2) If there is no version of the file on your chosen date, the previous version will be restored



The screenshot shows the Nexetic restore interface. On the left is a sidebar with 'BACKUP', 'RESTORE', 'SETTINGS', and 'SHIELD BACKUP' buttons. The main area has three numbered steps:

- 1** Restore all data (radio button)  
Restore  Selected folders and files  
 Restore deleted files and folders  
Selected 1 files with 813.87 kB size
- 2** Restore latest data (radio button)  
**Restore from date** (radio button, highlighted with a blue arrow)
- 3** Restore to original location. (radio button)  
Restore to  directory  
 Replace existing files and folders ⓘ

On the right is a calendar for April 2015. The 20th and 30th are highlighted in green. A blue arrow points to the 30th.

At the bottom right is a large blue 'Restore' button. At the bottom center, it says 'Last backup was 6.5.2015 11:19' with a checkmark icon on the left and an info icon on the right.

# Restoring Data

## 3 – Where to?

Choose either:

- Restore to original location
  - The same folder where the files used to be in, or
- Restore to "selected" directory
  - Choose the directory where you wish to restore your data, or
  - Create a new folder

1  Restore all data [Back](#)  
 Restore  folders and files  
 Restore deleted files and folders  
Restore file: Nexetic Shield Backup - koulutus\_client-ppt - Copy.pdf  
Selected 1 files with 813.87 kB size  
Select time for restore

2  Restore latest data  
 Restore from date  
 4/30/2015 9:33:24 AM  
 4/30/2015 10:48:39 AM

3  Restore to original location.  
 Restore to  directory  
 Replace existing files and folders ⓘ

**Restore**

✓ Last backup was 6.5.2

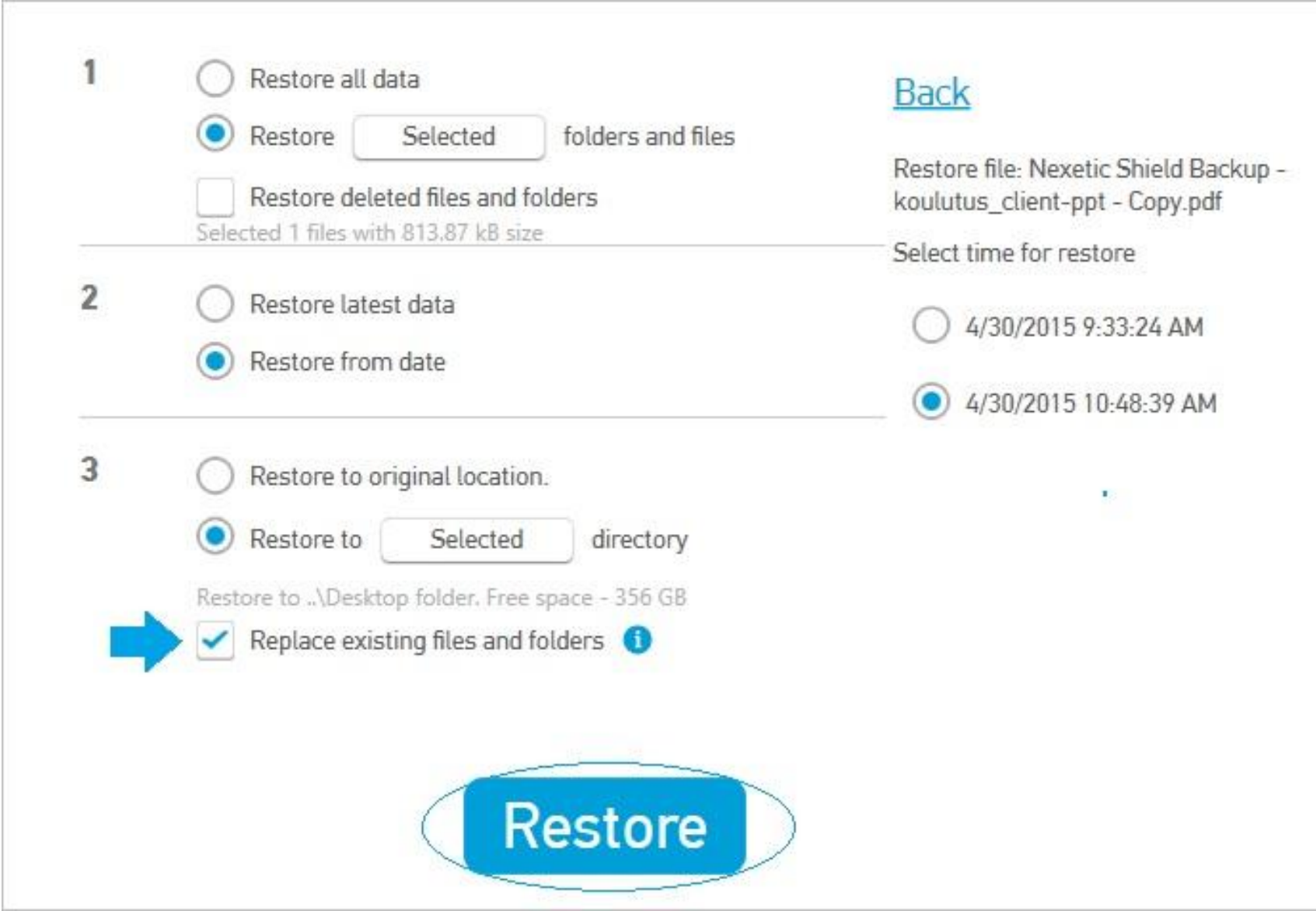
Browse For Folder

- Desktop
- Homegroup
- Heli Siniharju
- This PC
- Libraries
- Network
- Control Panel
- Recycle Bin
- ffff

Make New Folder  OK Cancel

# Restoring Data

- If you wish to replace the existing files (if any), choose **Replace existing files and folders**
- Otherwise the files will be restored with another name (e.g. document 2015-5-5 16-25-1)
- Start the restoration by clicking **Restore**. Restoring data may take a while, depending on the size and number of the files being restored. The status of the process will appear at the bottom of the page.



The screenshot shows a three-step restoration process:

- 1**  Restore all data [Back](#)  
 Restore  folders and files  
 Restore deleted files and folders  
Selected 1 files with 813.87 kB size
- 2**  Restore latest data  
 Restore from date  
Select time for restore  
 4/30/2015 9:33:24 AM  
 4/30/2015 10:48:39 AM
- 3**  Restore to original location.  
 Restore to  directory  
Restore to ..\Desktop folder. Free space - 356 GB  
 Replace existing files and folders ⓘ

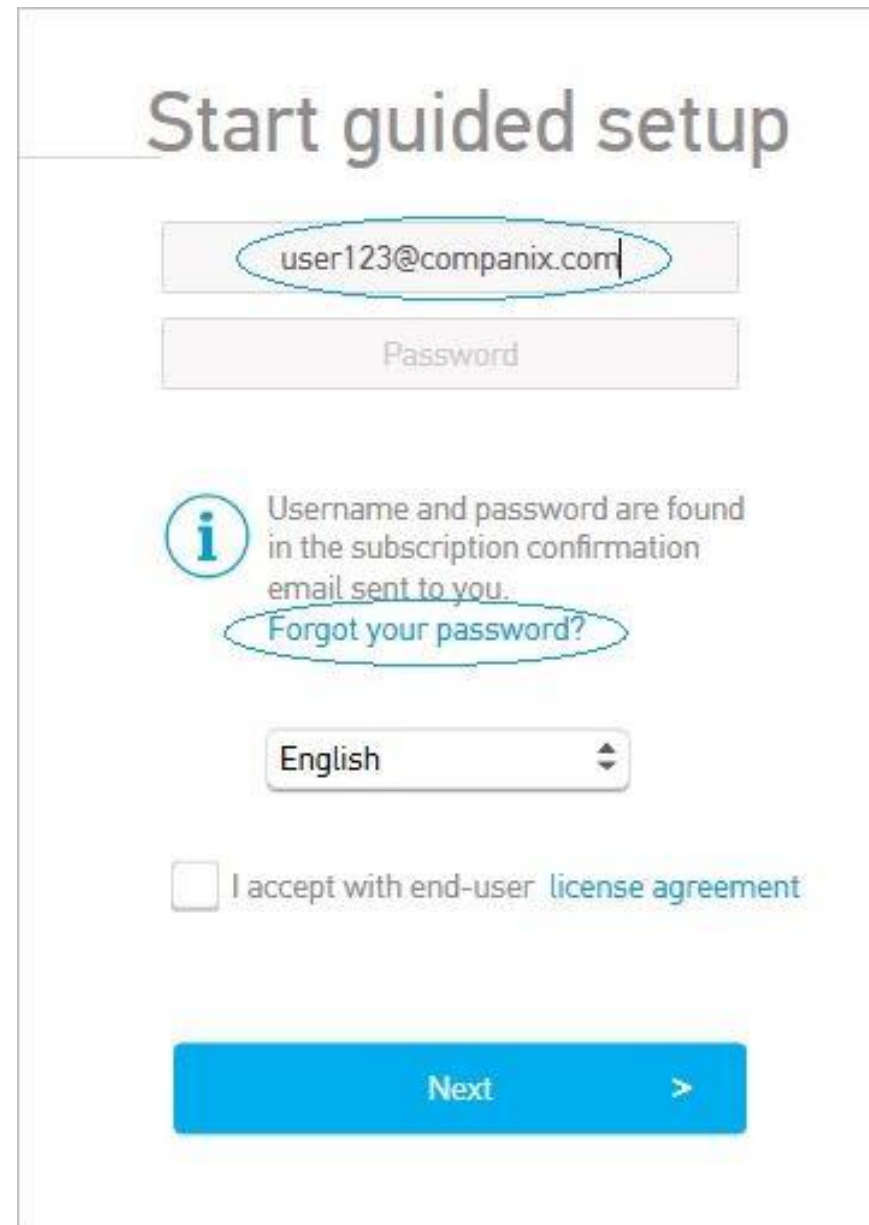
A blue arrow points to the "Replace existing files and folders" checkbox. At the bottom, a large blue "Restore" button is highlighted with a white oval.

Transfer to a new computer


# Transfer to a new computer

This applies to existing users who are installing the software on a new laptop:

- You will find download link for the Client in the email that was sent to you when you first started using the backup software. Download the installation files.
- In Guided Setup, first write your username. You can check it from the same email.
- Click [Get a new password](#) link to obtain a new password, as your our old password is no longer valid. A new password will be sent to your email.
- Fill in your password and select your language
- Accept end-user license agreement and click [Next](#).



## Start guided setup

 Username and password are found in the subscription confirmation email sent to you.

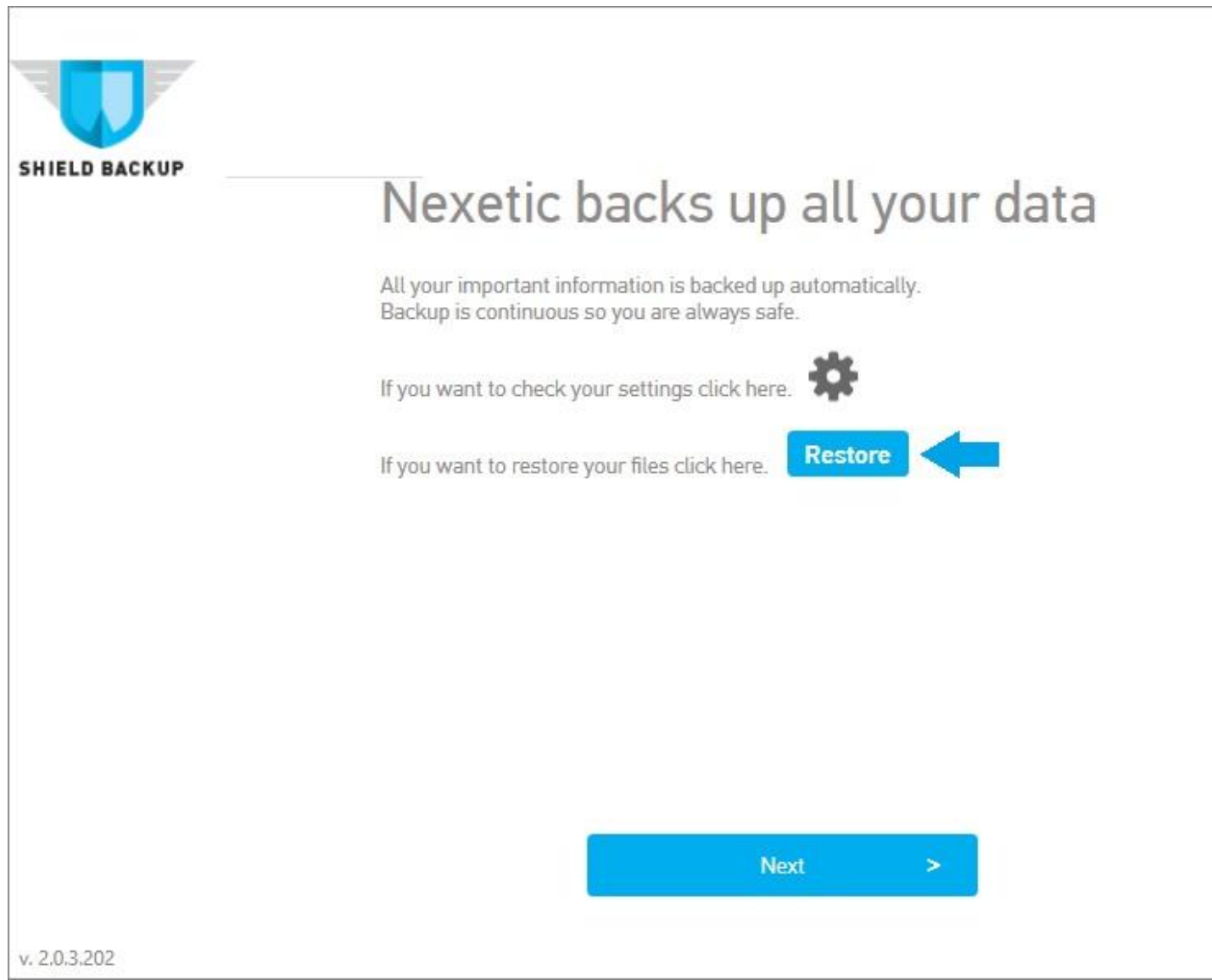
[Forgot your password?](#)

I accept with end-user [license agreement](#)

[Next >](#)

# Transfer to a new computer

- It is recommended to restore the data from your old computer at this point.
- Click [Restore](#) and select the restoration options of your choice
- If you don't restore your old data now, you have to do it within 30 days to avoid loss of data

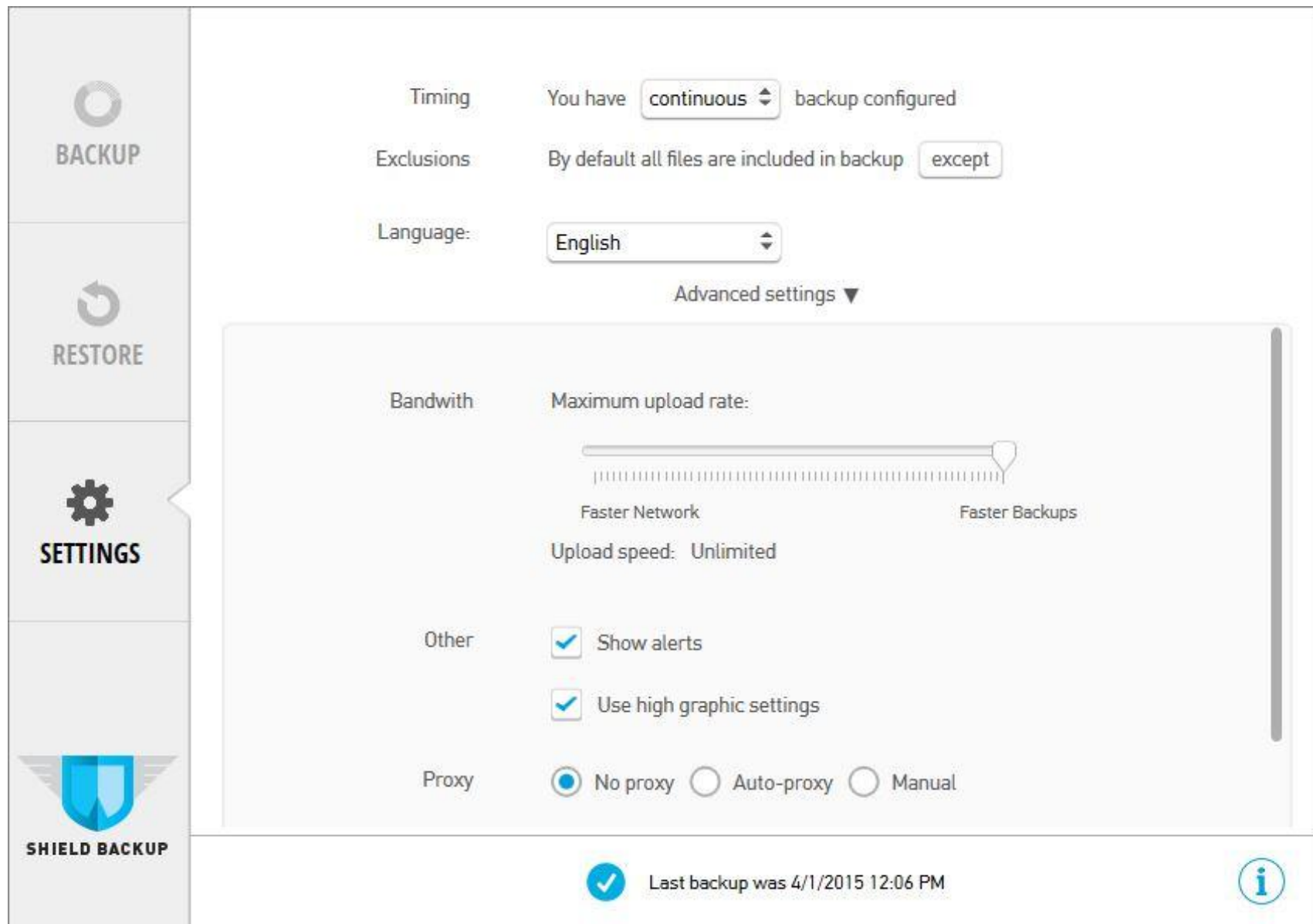


The screenshot shows the 'SHIELD BACKUP' interface. At the top left is the 'SHIELD BACKUP' logo. The main heading reads 'Nexetic backs up all your data'. Below this, it states 'All your important information is backed up automatically. Backup is continuous so you are always safe.' There are two links: 'If you want to check your settings click here.' with a gear icon, and 'If you want to restore your files click here.' with a blue 'Restore' button and a blue arrow pointing left towards it. At the bottom right is a blue 'Next >' button. The version number 'v. 2.0.3.202' is visible in the bottom left corner.

# Client Settings

# Client Settings

- In **Settings** users with full access rights can change all the settings in their backup client
- Users with no access rights can only change the language of their client
- User rights have been set by your Vendor / Support



Client Settings

Timing: You have **continuous** backup configured

Exclusions: By default all files are included in backup **except**

Language: **English**

Advanced settings ▼

Bandwidth: Maximum upload rate: **Unlimited**

Other:  Show alerts,  Use high graphic settings

Proxy:  No proxy,  Auto-proxy,  Manual

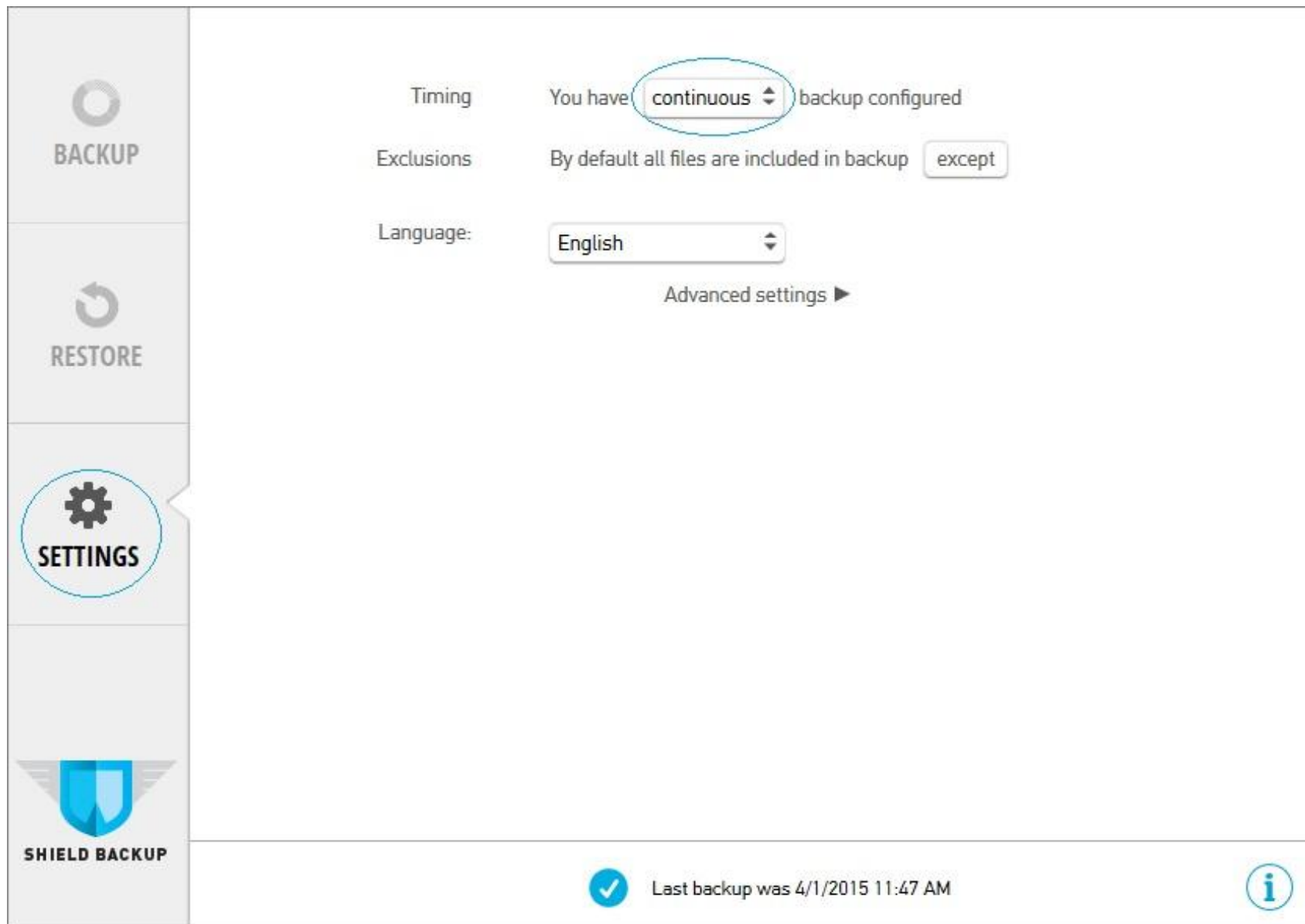
SHIELD BACKUP

Last backup was 4/1/2015 12:06 PM

# Client Settings

## Timing:

- Turn off - no backups are being made
- **Continuous** - your data is being backed up automatically every few minutes (the recommended option)
- Daily - your data will be backed up once a day. You can select time for the daily backup.



The screenshot shows the Nexetic client settings interface. On the left is a vertical sidebar with four main sections: 'BACKUP' (represented by a circle icon), 'RESTORE' (represented by a circular arrow icon), 'SETTINGS' (represented by a gear icon and highlighted with a blue circle), and 'SHIELD BACKUP' (represented by a shield icon). The main content area displays the following settings:

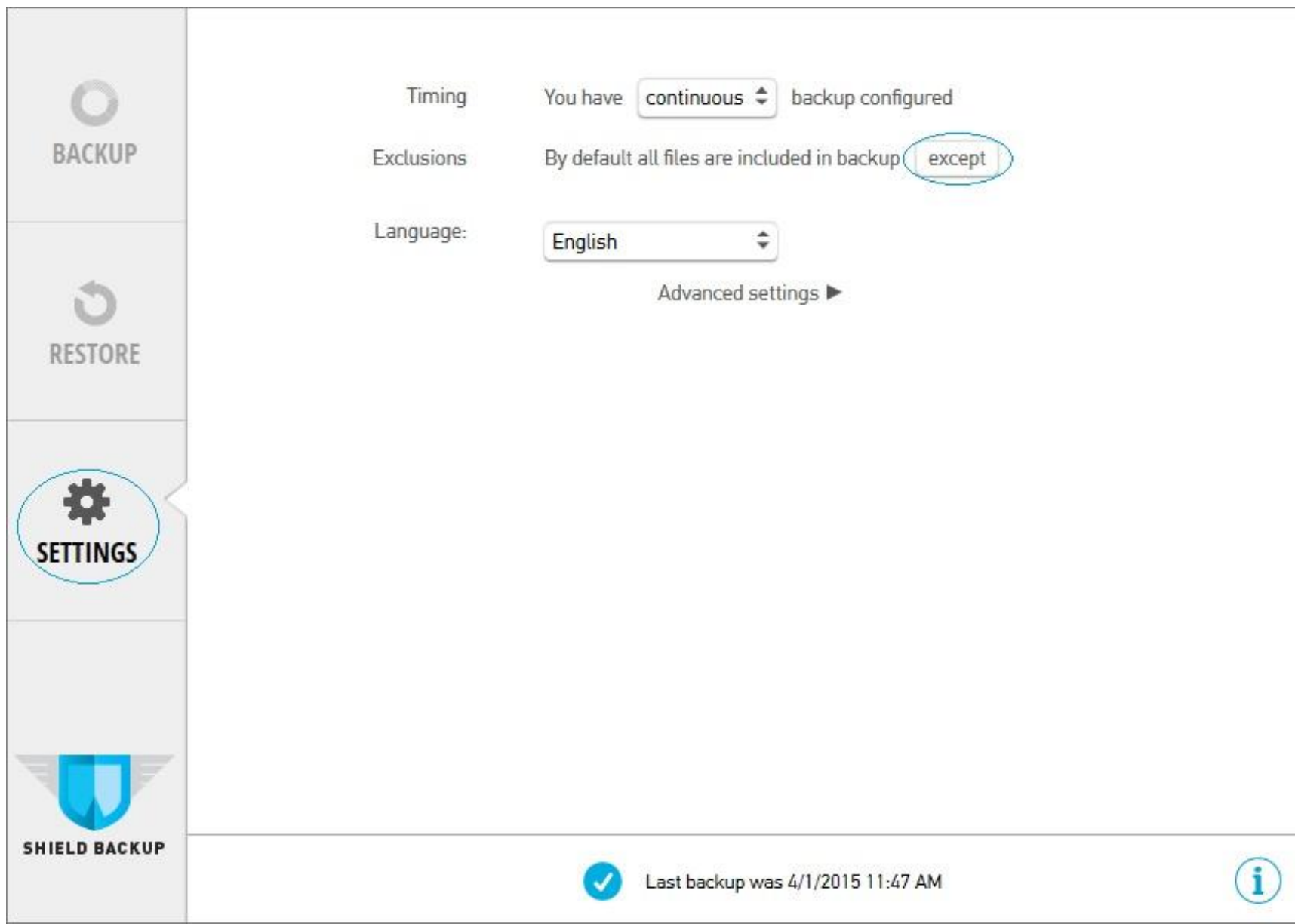
- Timing:** You have **continuous** backup configured. The word 'continuous' is circled in blue.
- Exclusions:** By default all files are included in backup. There is an 'except' button.
- Language:** A dropdown menu is set to 'English'.
- Advanced settings:** A link with a right-pointing triangle.

At the bottom of the interface, there is a status bar. On the left, a blue checkmark icon indicates a successful backup. In the center, the text reads 'Last backup was 4/1/2015 11:47 AM'. On the right, there is an information icon (a lowercase 'i' in a circle).

# Client Settings

- By default, all your data will be backed up
- System and program folders are excluded from backup
- Your service provider may also have excluded some other data
- You can exclude more folders or file types by clicking the **except** button in **Exclusions**
  - Only allowed for users with full access rights

NOTE: You are selecting content that is **NOT TO BE BACKED UP**, not the other way round!

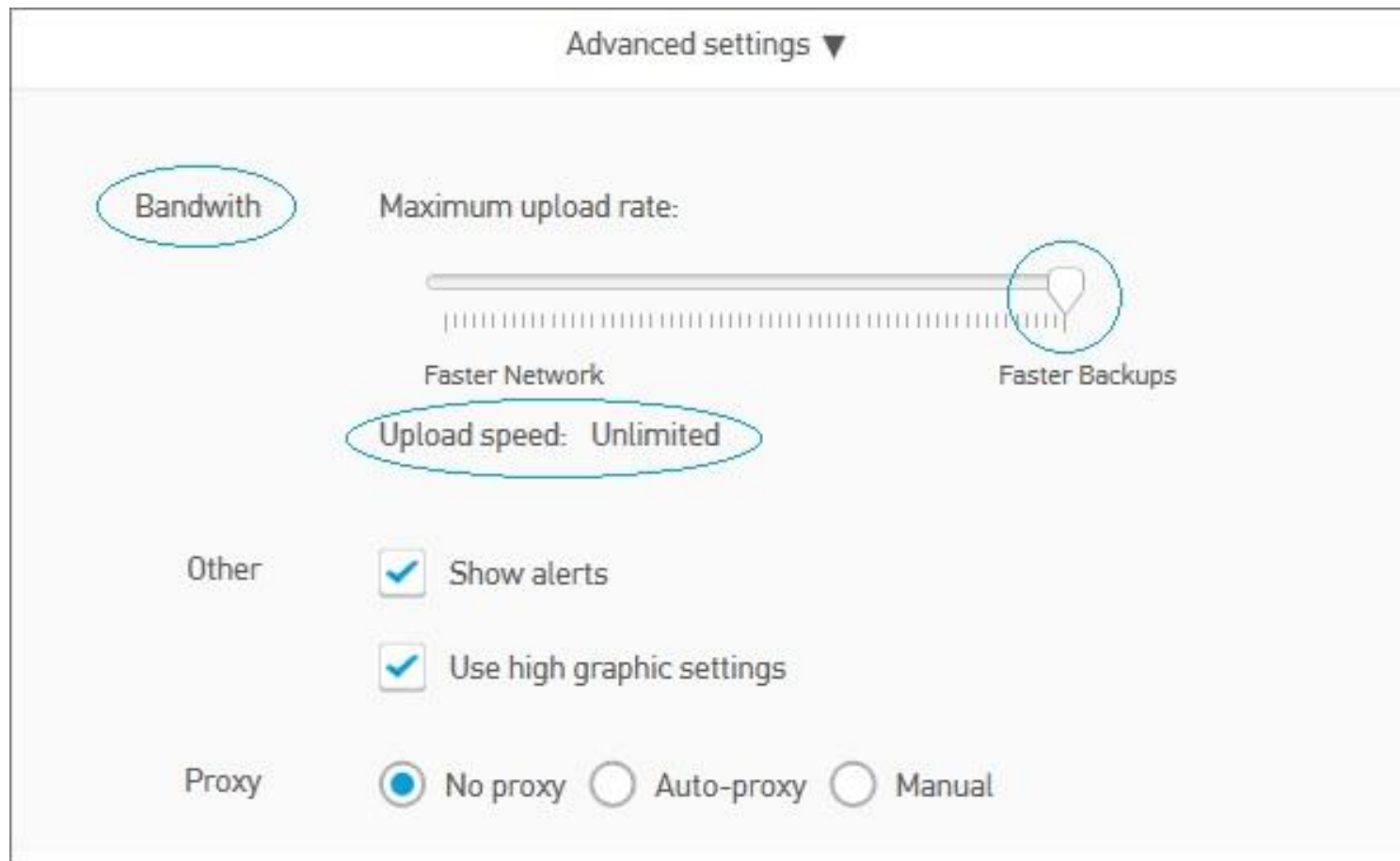


The screenshot shows the Nexetic Client Settings interface. On the left is a vertical sidebar with four main sections: 'BACKUP' (with a circular arrow icon), 'RESTORE' (with a circular arrow icon), 'SETTINGS' (with a gear icon and a blue circle highlight), and 'SHIELD BACKUP' (with a shield icon). The main content area is titled 'Client Settings' and contains three sections: 'Timing' with a dropdown menu set to 'continuous' and the text 'You have continuous backup configured'; 'Exclusions' with the text 'By default all files are included in backup' and a button labeled 'except' circled in blue; and 'Language' with a dropdown menu set to 'English' and a link for 'Advanced settings'. At the bottom of the interface, there is a status bar showing a green checkmark icon and the text 'Last backup was 4/1/2015 11:47 AM', along with an information icon on the right.

# Advanced Settings

**Bandwidth:** bandwidth allowed for the backup service

- Unlimited bandwidth recommended
- Can be reduced temporarily when in slow / limited network
- The technology adapted by Nexetic makes continuous backups very fast



The screenshot displays the 'Advanced settings' interface. It features a 'Bandwidth' section with a slider for 'Maximum upload rate' ranging from 'Faster Network' to 'Faster Backups'. The 'Upload speed' is set to 'Unlimited'. Below this, there are three sections: 'Other' with checked boxes for 'Show alerts' and 'Use high graphic settings', and 'Proxy' with radio buttons for 'No proxy', 'Auto-proxy', and 'Manual'.

Advanced settings ▼

Bandwidth

Maximum upload rate:

Faster Network Faster Backups

Upload speed: Unlimited

Other

Show alerts

Use high graphic settings

Proxy

No proxy  Auto-proxy  Manual

Problem scenarios

# Shields

- Shields indicate the status of backup service



- Green Shield: OK status. No errors or warnings.



- Orange Shield: Problem status



- Red Shield: Error status



- Grey Shield: Service is not active



- Black Shield: Backing up data has not started

# Green Shield



- Backup service is running without any problems
- Data is being backed up according to timing settings
- No failed files
- No errors or warnings

# Orange Shield



Problem status. Different scenarios:

- Client is running, but no backups have been made for the last 7 days
- Backing up single files has failed

# Red Shield



Error status. Different scenarios:

- Backup service is not running / is turned off
- No more disk space left for backups
- No connection from service
- No connection from client
- Backing up data has failed

# Grey Shield



Backup service is not active. Possible scenarios:

- Client has not been running for more than 30 days
- The last time user signed in was more than 30 days ago

# Black Shield



Backing up data has not started. Different scenarios:

- Client has not started to backup data
- Adding / registering a user has failed